



Rhode Island Higher Education Training Consortium

Change Management

Managing Change 9:00 am to 12:00 pm (Continental breakfast provided)

This workshop is designed to help participants understand the stages of change, the effects of the change process on self and others, and the manager's responsibility in managing through change. A self-scoring assessment will help attendees identify what stage of the change process they most identify with. Participants will also learn critical change skills, and techniques for identifying and managing change resistance.

Communication Strategies for Change 9:00 am to 12:00 pm (Continental breakfast provided)

Participants in this workshop will explore the critical communication role managers play in the change process, from explaining the change vision through increasing staff "buy-in". Building on the concepts presented in *Managing Change*, participants will learn language that supports and undermines the change effort, critical questions that managers should ask and answer, and tools for handling change criticism. An assessment will help attendees understand their own change communication strengths and weaknesses.

All sessions begin promptly at 9:00 am!

Dress Code: Business Casual

Pre-work: There is no pre-work.

Cancellations: Sessions will only be cancelled if Bryant University closes its campus or if you are notified directly by the course instructor. For information regarding campus closures, please contact the Bryant University Information Line at 401-232-6002.

Directions: Bryant University is located on Route 7 in Smithfield, RI. Travel Route 295 (north or south) to Exit 8B, Route 7 North, travel approximately one mile to the campus entrance. Make a left onto the campus' main drive and take your first right (after the Security station) into the main parking area. The Bryant Center is located opposite the Unistructure (the Unistructure is the building with the large glass dome). There are signs located on the various walkways. Proceed up the stairs in the front of the Bryant Center. Once inside, turn right and keep following the hallway around to the right. Rooms 2A/B will be on your right. A campus map is located at <http://web.bryant.edu/~conf/Images/Bryant%20Map.pdf>.