



BROWN UNIVERSITY

DEPARTMENT OF PUBLIC SAFETY

PROFESSIONAL STANDARDS BUREAU

2007 ANNUAL CITIZEN COMPLAINTS REPORT

The members of the Department of Public Safety are committed to providing quality service to the community in a professional and courteous manner.

DPS investigates all inquiries and allegations of unprofessional conduct on the part of any employee of the department. This is done to resolve any incidents or perceptions of poor service.

DPS offers a variety of methods in which community members may submit feedback about their interactions with DPS officers. If you wish to share a compliment about an officer's performance, have a question about your interaction, or feel you were mistreated, this process is for you.

Our department willingly receives and promptly investigates complainants regarding the conduct of officers, and department procedures and services. Complaints are investigated fairly and impartially. [More about the complaint/inquiry process.](#)

If a complainant is dissatisfied with the disposition of their complaint, they may petition Brown's Vice-President for Administration for a review by the OCRB of the Department of Public Safety's investigation and disposition of the complaint. A petition for review by the OCRB will normally be allowed when, in the judgment of the Vice-President for Administration, the original complaint contains allegations of use of excessive force or other allegations of serious misconduct or abuse of authority. A review of a decision by the Department of Public Safety generally will not be allowed when the allegations contained in the complaint do not have a significant impact on the overall safety of the university community or when the alleged conduct does not represent a significant breach of the authority and powers entrusted to the Department.

2007 Annual Citizen Complaints

Findings are listed as one of the four categories as defined below

- **Sustained:** the complaint/allegation was valid and supported by sufficient evidence.
- **Not Sustained:** there was insufficient evidence to either prove or disprove the allegation.
- **Unfounded:** the allegations of the complaint or incident are false and not factual.
- **Exonerated:** the incident occurred, but the officer's action was lawful, proper.

There were fourteen (15) complaints filed with the Department of Public Safety in 2007

#	Investigation	Finding
1	Failure to take appropriate action	Sustained
2	Alleged Unprofessional Conduct	Not Sustained
3	Officer in Professors Office talking with custodian	Sustained
4	Alleged Inappropriate Conversation	Not Sustained
5	Allegedly took inappropriate action	Not Sustained
6	Alleged Rudeness	Exonerated
7	Alleged Inappropriate Use of Force	Not sustained
8	Allegedly was treated unfairly by officers	Not sustained
9	Anonymous complaint regarding an officers driving during Commencement week	Not sustained
10	Alleged comment made by Officer coming out of bathroom at a local restaurant.	Not sustained
11	Allegedly Officer made unfair threats to him	Not Sustained
12	Property was inadvertently disposed of	Sustained
13	Officer Confiscated Beer keg and Tap Complainant alleged Officer had no right to confiscate his keg and wanted his keg and tap back, alleged Officer was disrespectful	Exonerated
14	Officer allegedly used police position to obtain parking privileges downtown	Not Sustained
15	Alleged Unprofessional Conduct	Not Sustained