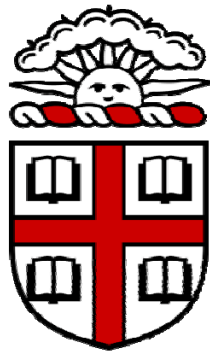


# Community Survey 2009



**BROWN**

Brown University  
Department of Public Safety

*Prepared in February 2010 by the Office of Institutional Research  
for the Department of Public Safety*



## Summary of Results

- The *Community Survey* was most recently administered by the Department of Public Safety (DPS) in fall 2009.
- The overall response rate was approximately 20%; certain population counts are unknown (e.g., visitors and parents).
- Just under half of the respondents had an interaction with DPS, primarily for a service request, within the last three years. Most people who interacted with DPS were satisfied with the response and members of DPS were seen as courteous, professional, and knowledgeable.
- Nearly half of the respondents had not participated in any of the DPS programs/initiatives listed on the survey, but those who had participated generally found them to be useful and informative. Programs highly rated included: Safewalk, R.A.D. Basic Self-Defense Training for Women, Brown Building Security Initiative, and Operation I.D.
- Respondents would like to see more programs about personal safety.
- A third of the respondents had visited the DPS website; commonly visited pages were the homepage, crime reports, safety tips, and incident summaries.
- DPS officers and staff were seen as competent and respectful.
- There was satisfaction with the visibility of DPS officers and security guards, but departments and/or buildings were only periodically or seldom visited by an officer.
- Respondents felt generally safe at Brown.

## Introduction and Methodology

The Department of Public Safety (DPS) periodically surveys the Brown University community as part of the Department's reaccreditation with the Commission on Accreditation for Law Enforcement Agencies. The web-based *Community Survey* was most recently administered in November and December 2009, providing faculty, staff, students, and others to provide feedback to DPS on the following topics:

**Services Rendered and Performance Rating** – nature of the respondent's most recent contact with DPS and satisfaction with the response

**Crime Prevention and Community Relations** – respondent's participation in and rating of DPS programs; use and rating of the DPS website; interest in safety topics; rating of crime advisories and notifications

**Perception** – ratings of competency and behavior of DPS officers; safety at Brown

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The community was first invited to participate via Morning Mail, which included a link to the survey. A link to the survey was also provided on the DPS website and in a subsequent bulk email to faculty, staff, and students. As an added incentive for completing the survey, all respondents were eligible to win one of two prizes: an iPod and a \$100 gift certificate to the Brown Bookstore.

Due to the survey being linked on the DPS website and open to all, it is not possible to determine the exact number of individuals in the survey population. However, the population of faculty, staff, and students can be estimated using Brown's official fall semester census counts, which are provided to the U.S. Department of Education through the Integrated Postsecondary Education Data System (IPEDS). The breakdown of population, respondents, and response rates are found below.

### Response Rates by Affiliation to Brown University

Affiliation	Population (IPEDS)	Number Responded	Response Rate
Faculty	1,208	112	9%
Staff	3,434	551	16%
Undergraduate Student	6,244	1,534	25%
Graduate Student	1,914	369	19%
Medical Student	416	70	17%
<b>Sub-Total (known population)</b>	<b>13,216</b>	<b>2,636</b>	<b>20%</b>
Visitor	n/a	21	n/a
Parent	n/a	2	n/a
Other	n/a	37	n/a
<b>Total</b>	<b>n/a</b>	<b>2,696</b>	<b>n/a</b>

A total of 2,728 people entered the survey and self-identified as faculty, staff, undergraduate student, graduate student, medical student, visitor, parent, or other affiliation. However, 32 people did not proceed to the rest of the survey and were removed from the data file used for analysis. The analysis presented here is based on 2,696 responses.

Responses by affiliation are found in Appendix I. Respondents who identified themselves as "other affiliation" provided an additional description, which commonly included post-docs, students at the Rhode Island School of Design, visiting scholars, consultants, and those with multiple affiliations (e.g., staff and student). Those who self-identified as visitor, parent, or other affiliation were placed into one category of "other". The responses from faculty and staff were also aggregated into one group and graduate and medical students into another. Appendix I, therefore, includes responses from four groups: faculty/staff, undergraduate students, graduate/medical students, and other.

The body of this report provides overall results, not taking into account a person's affiliation. Undergraduate students comprise over half of the respondents (57%), followed by faculty/staff (25%), graduate/medical students (16%), and other (2%).

In addition to providing an affiliation, respondents were asked to self-identify by race/ethnicity and gender. Of the 2,696 respondents, 85% provided a racial identity, while 86% provided a

gender identity. The table below shows the racial and gender identity distributions of those who provided an answer.

**Percentage of Responses by Racial and Gender Identity**

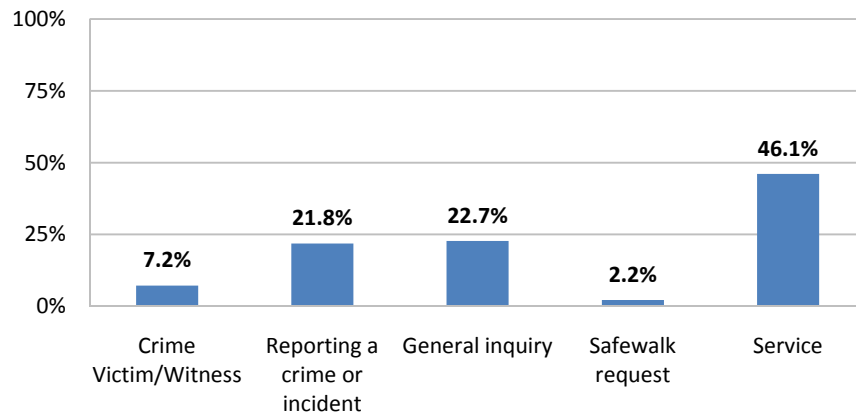
Race/Ethnicity		Gender	
Black (Non-Hispanic)	3.8%	Male	36.9%
Hispanic	4.2%	Female	62.3%
Asian/Pacific Islander	17.4%	Gender Neutral	0.8%
White (Non-Hispanic)	65.5%		
Native American/Alaskan Native	0.5%		
Multiracial	6.1%		
Other	2.4%		

**Services Rendered and Performance Rating**

Respondents to the *Community Survey* were first asked if they had personally had an interaction with a member of DPS within the past three years. Just over half (53.6%) answered that they had not had interaction, while 44.7% answered that they had interacted with a member of DPS. Those who answered “yes” were then asked to select the type of contact: 37.7% marked “telephone,” 37.3% marked “reporting a crime/incident,” and 25.0% marked “email inquiry/business.”

Among the respondents who had interacted with DPS within the past three years, most had requested service. The type of service described by respondents generally fell into ten categories, of which dealing with a lockout or other type of building/room access issue was the primary request (61% of responses). Other services requested included: lost and found; transport or emergency; event support/detail; interaction, either formally or informally; escort or personal safety; alarm; laptop registration; parking; and fingerprinting. Other than service, reporting a crime or incident and general inquiry were other common types of interaction.

**Nature of Most Recent Interaction with DPS**

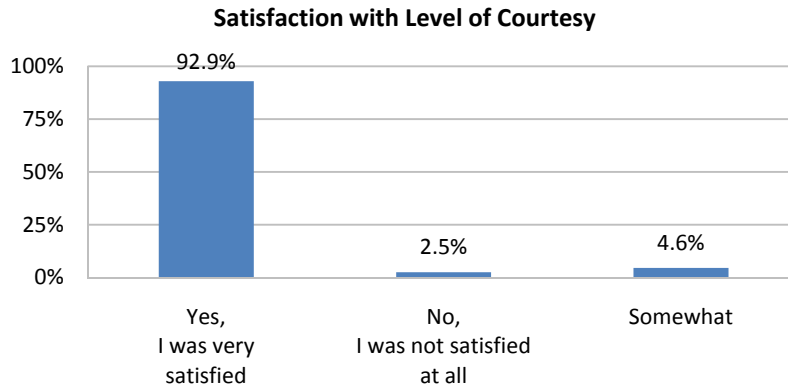


Survey respondents were next asked to rate the service and responding officers or staff on a variety of factors, including courtesy, professionalism, and knowledge. Again, the responses

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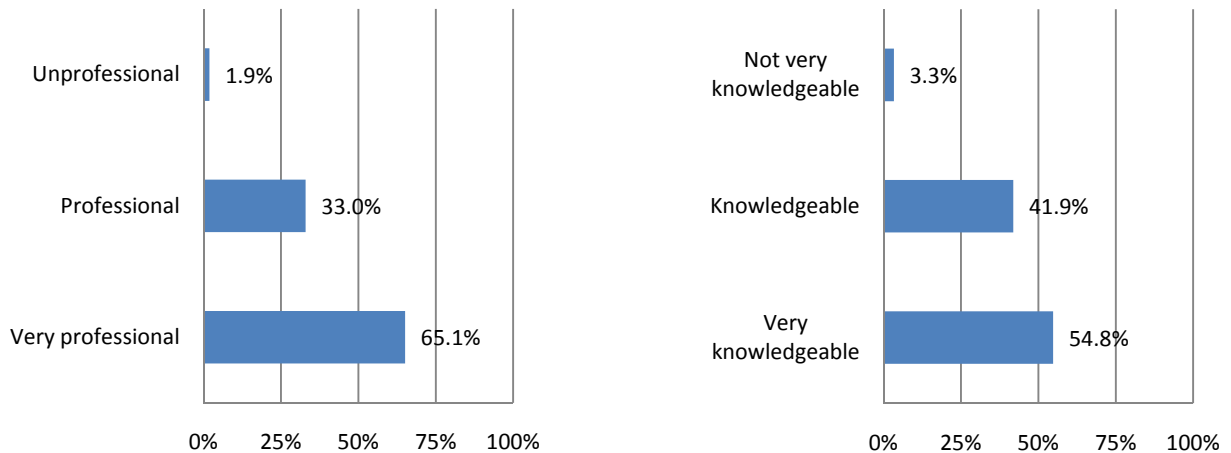
presented here are based on those who answered “yes” to having had interaction with DPS within the past three years.

Most of the Brown community was satisfied with the response and/or service rendered (94.6% answered “yes”). Since the scale of this question was a simple yes or no, a nuanced assessment of the level of satisfaction is not possible. Survey respondents were also satisfied with the level of courtesy shown by members of DPS.



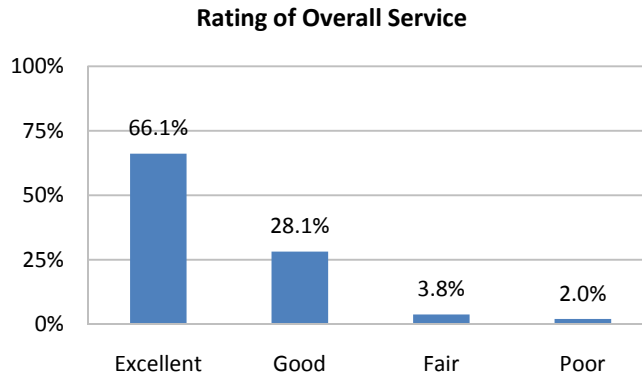
In general, responding officers or staff were rated as being very professional and knowledgeable at the time of the most recent incident. Only 1.9% of survey respondents rated the DPS staff as unprofessional and 3.3% remarked they were not very knowledgeable. In addition, most people (92.7%) received a clear explanation about what was happening at the time of the incident.

### Level of Professionalism and Knowledge by DPS Officers/Staff



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In reference to the most recent incident, survey respondents were asked to rate the overall service received from the officers or staff. Over half of the respondents rated the overall service as excellent (66.1%).



### Crime Prevention and Community Relations

The Department of Public Safety reaches out to the Brown community in a variety of ways, including offering educational programs and training, maintaining a website, and providing crime advisories and notifications. The section of the survey titled “Crime Prevention and Community Relations” attempts to assess this outreach.

Survey respondents were given a list of DPS programs and asked to mark all in which they had participated. They were then asked to rate the usefulness of each program.

#### Participation Rates and Usefulness of DPS Programs and Services

	Participation Rate	Extremely Useful/ Informative	Useful/ Informative	Not Very Useful/ Informative
S.A.F.E. Programming	2.9%	53.3%	2.7%	44.0%
Operation I.D.	6.2%	54.9%	42.1%	3.0%
Bicycle Registration	4.2%	39.1%	51.8%	9.1%
R.A.D. Basic Self-Defense Training for Women	3.2%	78.8%	20.0%	1.2%
Third World Transition DPS Workshop	5.2%	37.7%	55.1%	7.2%
Brown Building Security Initiative	1.2%	60.0%	40.0%	0.0%
Officer/Student Dialogue Program	1.4%	50.0%	44.7%	5.3%
Cooking with Cops	4.0%	46.2%	48.1%	5.8%
Safewalk Service	21.5%	50.7%	46.2%	3.1%
Crime Awareness/Personal Safety Presentation	5.0%	50.8%	46.0%	3.2%
Other	4.0%	64.0%	31.5%	4.5%
Cell Phone Drive*	n/a	28.8%	54.5%	16.7%
<b>No Participation in any Program</b>	<b>48.7%</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>

\* Cell Phone Drive was included on the survey in the rating question, but not the participation question

It is important to first note that nearly half of the respondents (48.7%) had not participated in any program listed on the survey. Safewalk was the service used by most respondents, primarily undergraduate students (see Appendix I). Of those who used Safewalk, 50.7% found the service

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to be extremely useful. Other programs that were rated highly by those using them were R.A.D. Basic Self-Defense Training for Women, Brown Building Security Initiative, and Operation I.D. S.A.F.E. Programming was polarizing: 53% found it to be extremely useful and informative, while 44% found it to be not very useful or informative.

Many of those who indicated participation in an “other” program described a program or service already listed. For example, laptop registration, which is also known as Operation I.D., was a common response. Other services provided are not under the purview of DPS (e.g., Safe Ride and the BrownMed Shuttle).

Respondents were also asked to choose initiatives that they would like to see more of on campus and safety topics that would be of particular interest. Safety information campaign was a highly desired initiative, while personal safety was the topic most commonly chosen to be of interest.

**Safety Topics of Interest and Desired Initiatives**  
*(Percent Marking Each)*

<b>Safety Topics (multiple answers allowed)</b>		<b>Initiatives (multiple answers allowed)</b>	
Personal Safety	71.8%	Crime Prevention & Safety Brown Bag	38.2%
Building Security	31.6%	Community Forums on Safety	18.2%
Burglary Prevention	35.5%	Safety Information Campaigns	42.0%
Theft Prevention	49.7%	Panel Discussions on Safety	11.5%
Workplace Violence Prevention	10.2%	Other**	9.7%
Residential Hall Safety	27.0%		
Travel Safety	21.0%		
Holiday Safety	13.4%		
Homeland Security	9.3%		
Other*	2.6%		

\* Common responses for “other” were: pedestrian/off-campus safety, sexual assault, identity theft, internet safety, police tactics and policies, and domestic or interpersonal abuse

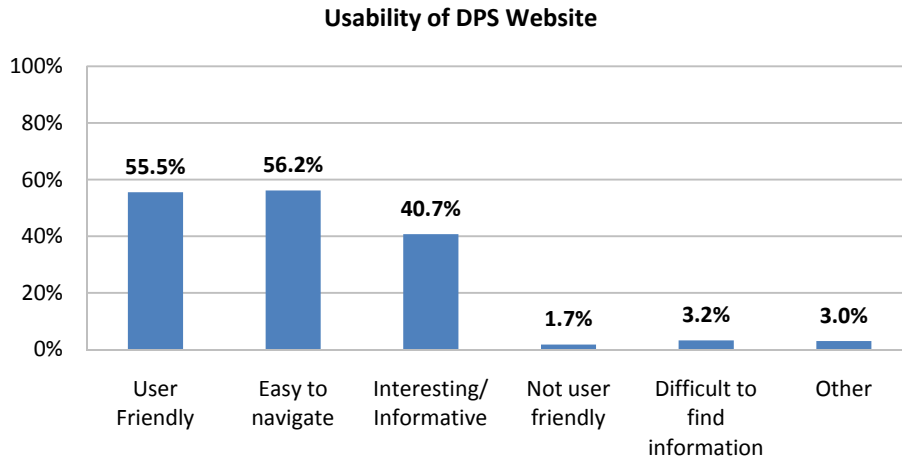
\*\* Common responses for “other” were: no other initiatives needed, web-based or email-based communication, self-defense, property protection, pedestrian safety/safety in Providence, casual or fun interaction, programs in the Jewelry District or other “off-campus” areas, and mock emergencies and demonstrations.

A common way that DPS communicates with the Brown University community is through its website. When asked if they had visited the DPS website, 32.7% of the respondents answered in the affirmative. The pages within the website that were most frequently visited by survey respondents are shown below (respondents could mark as many as applied).

**DPS Web Pages Visited Most Frequently**

Homepage	51.8%
Crime Reports	31.1%
Safety Tips	26.3%
Incident Summaries	25.4%
News & Communications	19.4%
Programs & Services	18.3%
About Staff	8.1%
Other	3.1%

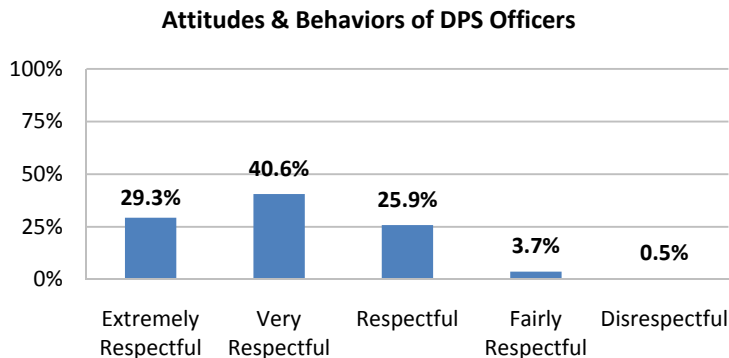
Overall, the website was found to be easy to navigate, user friendly, and interesting or informative. Respondents were able to mark multiple answers.



Finally, the survey notes that “the Department of Public Safety will send out Crime Advisories and Notifications in an effort to inform community members about crime trends.” When asked how useful and informative they find the updates to be, 41.0% said “very useful and informative,” 54.1% said they were “useful and informative,” and 4.8% said they were “not very useful or informative.”

## Perception

In the final section of the *Community Survey*, respondents were given the opportunity to rate DPS and its staff and officers on competency, attitudes and behaviors toward the Brown community, and visibility. Respondents were also asked how safe they felt at Brown.

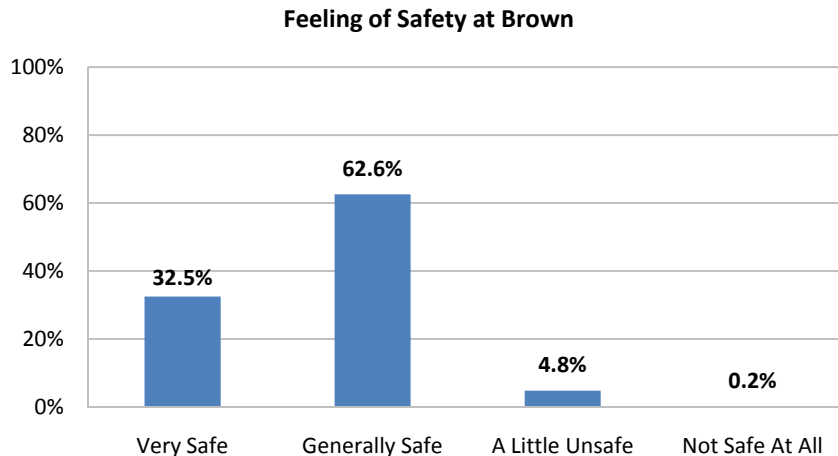


On the question of competency, less than 1% of the respondents felt that DPS staff were incompetent. Furthermore, DPS officers’ attitudes and behaviors towards members of the Brown community were found to be very respectful.

When asked “Are you satisfied with the visibility of our uniformed campus police and security officers,” only 5.3% answered that they were not satisfied. The rest were either satisfied (50.4%) or very satisfied (44.3%).

The question of frequency of DPS visits to administrative or academic departments and/or buildings produced varied responses: 16.2% marked regularly, 43.0% marked periodically, and 40.8% marked seldom. Some buildings are perceived as being visited more regularly than others. For example, most respondents who self-identified as being in 121 South Main reported that they were seldom visited by a DPS officer, while those in the Brown Office Building (BOB) saw representatives from DPS more frequently (see Appendix II). Caution is necessary when interpreting these results, particularly where just one or two people responded from a building/department.

The design of the question “How safe do you feel at Brown University?” was flawed. A 4-point scaled was used to indicate level of safety and a text box was provided for comments. Unfortunately, this question was designed in such a way that the text box became part of the scale. A person could not, for example, mark “a little unsafe” and also provide a comment; any comments that were left by survey respondents over-wrote their scaled response. Of the 2,402 people who answered this question, 176 filled in the text box. While 113 responses had to be classified as unknown, 63 people clearly indicated what their scaled response would have been and were placed into that response group. Ultimately, most people felt generally safe at Brown.



**Appendix I: Responses by Affiliation to University**

**1. What is your affiliation to Brown University?**

	Overall		<i>(aggregated)</i>	Overall	
	#	%		#	%
Faculty	112	4.2%	Faculty/Staff	663	24.6%
Staff	551	20.4%	Undergraduate	1,534	56.9%
Undergraduate Student	1,534	56.9%	Grad/Med	439	16.3%
Graduate Student	369	13.7%	Other	60	2.2%
Medical Student	70	2.6%		n= 2,696	
Visitor	21	0.8%			
Parent	2	0.1%			
Other	37	1.4%			
n=	2,696				

**2. In the past three years, have you personally had an interaction with a member of the Department of Public Safety?**

	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Yes	1,205	44.7%	333	50.2%	754	49.2%	108	24.6%	10	16.7%
No	1,444	53.6%	318	48.0%	756	49.3%	322	73.3%	48	80.0%
don't remember	47	1.7%	12	1.8%	24	1.6%	9	2.1%	2	3.3%
n=	2,696		663		1,534		439		60	

**3. If yes, please select a type of contact:**

	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
email inquiry/business	290	25.0%	112	34.8%	142	19.6%	33	31.7%	3	30.0%
telephone	438	37.7%	101	31.4%	304	41.9%	30	28.8%	3	30.0%
reporting a crime/incident	434	37.3%	109	33.9%	280	38.6%	41	39.4%	4	40.0%
n=	1,162		322		726		104		10	

**4. What was the nature of your most recent interaction to the Department of Public Safety?**

	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Crime Victim/Witness	82	7.2%	17	5.7%	53	7.3%	11	10.6%	1	10.0%
Reporting a crime or incident	249	21.8%	63	21.2%	164	22.5%	21	20.2%	1	10.0%
General inquiry	259	22.7%	84	28.3%	156	21.4%	17	16.3%	2	20.0%
Safewalk request	25	2.2%	6	2.0%	18	2.5%	1	1.0%	0	0.0%
Service	525	46.1%	127	42.8%	338	46.4%	54	51.9%	6	60.0%
n=	1,140		297		729		104		10	

**5. Were you satisfied with the response and/or service rendered?**

	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Yes	1,095	94.6%	291	96.4%	694	93.8%	101	96.2%	9	90.0%
No	62	5.4%	11	3.6%	46	6.2%	4	3.8%	1	10.0%
n=	1,157		302		740		105		10	

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**6. Were you satisfied with the officer(s) or staff's level of courtesy?**

	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Yes, I was very satisfied	1,075	92.9%	279	92.4%	687	92.8%	100	95.2%	9	90.0%
No, I was not satisfied at all	29	2.5%	6	2.0%	22	3.0%	1	1.0%	0	0.0%
Somewhat	53	4.6%	17	5.6%	31	4.2%	4	3.8%	1	10.0%
n=	1,157		302		740		105		10	

**7. What was the responding officer(s) or staff's level of professionalism at the time?**

	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Very professional	744	65.1%	233	78.5%	437	59.7%	67	64.4%	7	70.0%
Professional	377	33.0%	60	20.2%	280	38.3%	35	33.7%	2	20.0%
Unprofessional	22	1.9%	4	1.3%	15	2.0%	2	1.9%	1	10.0%
n=	1,143		297		732		104		10	

**8. Would you say the officer(s) or staff you dealt with was:**

	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Very knowledgeable	624	54.8%	201	67.7%	360	49.5%	60	57.7%	3	30.0%
Knowledgeable	477	41.9%	89	30.0%	340	46.7%	41	39.4%	7	70.0%
Not very knowledgeable	38	3.3%	7	2.4%	28	3.8%	3	2.9%	0	0.0%
n=	1,139		297		728		104		10	

**9. Did you receive a clear explanation of what was happening?**

	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Yes	1,049	92.7%	275	93.9%	668	92.0%	98	96.1%	8	80.0%
No	82	7.3%	18	6.1%	58	8.0%	4	3.9%	2	20.0%
n=	1,131		293		726		102		10	

**10. How would you rate the overall service you received from the officer(s) or staff?**

	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Excellent	757	66.1%	234	78.3%	452	61.7%	64	61.5%	7	70.0%
Good	322	28.1%	52	17.4%	234	32.0%	34	32.7%	2	20.0%
Fair	43	3.8%	7	2.3%	30	4.1%	6	5.8%	0	0.0%
Poor	23	2.0%	6	2.0%	16	2.2%	0	0.0%	1	10.0%
n=	1,145		299		732		104		10	

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**11. Please check all the DPS programs that you have participated in: (mark all that apply)**

	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
S.A.F.E Programming	77	2.9%	11	1.7%	49	3.2%	16	3.6%	1	1.7%
Operation I.D.	167	6.2%	10	1.5%	142	9.3%	12	2.7%	3	5.0%
Bicycle Registration	113	4.2%	11	1.7%	77	5.0%	24	5.5%	1	1.7%
R.A.D. Basic Self-Defense Training for Women	87	3.2%	37	5.6%	38	2.5%	10	2.3%	2	3.3%
Third World Transition DPS Workshop	139	5.2%	3	0.5%	134	8.7%	2	0.5%	0	0.0%
Brown Building Security Initiative	33	1.2%	23	3.5%	5	0.3%	4	0.9%	1	1.7%
Officer/Student Dialogue Program	38	1.4%	7	1.1%	25	1.6%	6	1.4%	0	0.0%
Cooking with Cops	107	4.0%	2	0.3%	94	6.1%	10	2.3%	1	1.7%
Safewalk Service	580	21.5%	23	3.5%	503	32.8%	51	11.6%	3	5.0%
Crime Awareness/Personal Safety Presentation	135	5.0%	43	6.5%	81	5.3%	11	2.5%	0	0.0%
No Participation in any programs	1,313	48.7%	412	62.1%	599	39.0%	261	59.5%	41	68.3%
Other	107	4.0%	23	3.5%	62	4.0%	20	4.6%	2	3.3%
n=	2,696		663		1,534		439		60	

**12. How do you rate the programs you have participated in?**

<b>A. SAFE Rating</b>	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Extremely Useful/Informative	40	53.3%	8	72.7%	18	37.5%	13	86.7%	1	100.0%
Not Very Useful/Informative	2	2.7%	0	0.0%	2	4.2%	0	0.0%	0	0.0%
Useful/Informative	33	44.0%	3	27.3%	28	58.3%	2	13.3%	0	0.0%
n=	75		11		48		15		1	

<b>B. Operation ID Rating</b>	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Extremely Useful/Informative	90	54.9%	7	70.0%	77	55.4%	4	33.3%	2	66.7%
Useful/Informative	69	42.1%	3	30.0%	58	41.7%	8	66.7%	0	0.0%
Not Very Useful/Informative	5	3.0%	0	0.0%	4	2.9%	0	0.0%	1	33.3%
n=	164		10		139		12		3	

<b>C. Bike Registration Rating</b>	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Extremely Useful/Informative	43	39.1%	9	81.8%	30	40.5%	4	16.7%	0	0.0%
Useful/Informative	57	51.8%	2	18.2%	35	47.3%	19	79.2%	1	100.0%
Not Very Useful/Informative	10	9.1%	0	0.0%	9	12.2%	1	4.2%	0	0.0%
n=	110		11		74		24		1	

<b>D. RAD Rating</b>	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Extremely Useful/Informative	67	78.8%	28	80.0%	30	78.9%	8	80.0%	1	50.0%
Useful/Informative	17	20.0%	7	20.0%	7	18.4%	2	20.0%	1	50.0%
Not Very Useful/Informative	1	1.2%	0	0.0%	1	2.6%	0	0.0%	0	0.0%
n=	85		35		38		10		2	

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<b>E. 3rd World Rating</b>	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Extremely Useful/Informative	52	37.7%	1	50.0%	51	38.1%	0	0.0%	0	0.0%
Useful/Informative	76	55.1%	1	50.0%	73	54.5%	2	100.0%	0	0.0%
Not Very Useful/Informative	10	7.2%	0	0.0%	10	7.5%	0	0.0%	0	0.0%
n=	138		2		134		2		0	

<b>F. Building Security Rating</b>	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Extremely Useful/Informative	18	60.0%	13	61.9%	2	50.0%	2	50.0%	1	100.0%
Useful/Informative	12	40.0%	8	38.1%	2	50.0%	2	50.0%	0	0.0%
Not Very Useful/Informative	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
n=	30		21		4		4		1	

<b>G. Dialogue Rating</b>	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Extremely Useful/Informative	19	50.0%	4	57.1%	12	48.0%	3	50.0%	0	0.0%
Useful/Informative	17	44.7%	3	42.9%	12	48.0%	2	33.3%	0	0.0%
Not Very Useful/Informative	2	5.3%	0	0.0%	1	4.0%	1	16.7%	0	0.0%
n=	38		7		25		6		0	

<b>H. Cooking Rating</b>	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Extremely Useful/Informative	48	46.2%	2	100.0%	40	43.5%	6	66.7%	0	0.0%
Useful/Informative	50	48.1%	0	0.0%	46	50.0%	3	33.3%	1	100.0%
Not Very Useful/Informative	6	5.8%	0	0.0%	6	6.5%	0	0.0%	0	0.0%
n=	104		2		92		9		1	

<b>I. Safewalk Rating</b>	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Extremely Useful/Informative	282	50.7%	14	63.6%	243	50.5%	24	48.0%	1	33.3%
Useful/Informative	257	46.2%	6	27.3%	226	47.0%	23	46.0%	2	66.7%
Not Very Useful/Informative	17	3.1%	2	9.1%	12	2.5%	3	6.0%	0	0.0%
n=	556		22		481		50		3	

<b>J. Crime Awareness Rating</b>	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Extremely Useful/Informative	63	50.8%	24	61.5%	35	47.3%	4	36.4%	0	0.0%
Useful/Informative	57	46.0%	14	35.9%	37	50.0%	6	54.5%	0	0.0%
Not Very Useful/Informative	4	3.2%	1	2.6%	2	2.7%	1	9.1%	0	0.0%
n=	124		39		74		11		0	

<b>K. Other Rating</b>	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Extremely Useful/Informative	57	64.0%	17	81.0%	25	49.0%	15	88.2%	0	0.0%
Useful/Informative	28	31.5%	3	14.3%	23	45.1%	2	11.8%	0	0.0%
Not Very Useful/Informative	4	4.5%	1	4.8%	3	5.9%	0	0.0%	0	0.0%
n=	89		21		51		17		0	

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L. Cell Phone Drive Rating	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Extremely Useful/Informative	19	28.8%	1	16.7%	11	22.9%	7	63.6%	0	0.0%
Useful/Informative	36	54.5%	5	83.3%	27	56.3%	3	27.3%	1	100.0%
Not Very Useful/Informative	11	16.7%	0	0.0%	10	20.8%	1	9.1%	0	0.0%
n=	66		6		48		11		1	

13. Have you visited the Department of Public Safety website?

	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Yes	803	32.7%	257	45.7%	387	27.0%	145	35.3%	14	25.9%
No	1,655	67.3%	305	54.3%	1,044	73.0%	266	64.7%	40	74.1%
n=	2,458		562		1,431		411		54	

14. If you answered yes to the previous question, what web pages do you visit most frequently? (mark all that apply)

	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Homepage	416	51.8%	137	53.3%	211	54.5%	62	42.8%	6	42.9%
News & Communications	156	19.4%	78	30.4%	46	11.9%	28	19.3%	4	28.6%
Incident Summaries	204	25.4%	70	27.2%	83	21.4%	47	32.4%	4	28.6%
Programs & Services	147	18.3%	42	16.3%	74	19.1%	30	20.7%	1	7.1%
Safety Tips	211	26.3%	68	26.5%	89	23.0%	50	34.5%	4	28.6%
Crime Reports	250	31.1%	78	30.4%	112	28.9%	56	38.6%	4	28.6%
About our Staff	65	8.1%	42	16.3%	14	3.6%	7	4.8%	2	14.3%
Other	25	3.1%	7	2.7%	13	3.4%	4	2.8%	1	7.1%
n=	803		257		387		145		14	

15. Do you find that our website is: (mark all that apply)

	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
User Friendly	446	55.5%	148	57.6%	212	54.8%	77	53.1%	9	64.3%
Easy to navigate	451	56.2%	140	54.5%	224	57.9%	80	55.2%	7	50.0%
Interesting/Informative	327	40.7%	95	37.0%	173	44.7%	55	37.9%	4	28.6%
Not user friendly	14	1.7%	3	1.2%	8	2.1%	3	2.1%	0	0.0%
Difficult to find information	26	3.2%	7	2.7%	14	3.6%	5	3.4%	0	0.0%
Other	24	3.0%	6	2.3%	11	2.8%	6	4.1%	1	7.1%
n=	803		257		387		145		14	

16. What type of initiatives would you like to see more of on campus? (mark all that apply)

	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Crime Prevention/Safety Brown Bag	1,031	38.2%	266	40.1%	590	38.5%	159	36.2%	16	26.7%
Community Forums on Safety	490	18.2%	134	20.2%	257	16.8%	85	19.4%	14	23.3%
Safety information campaigns	1,131	42.0%	214	32.3%	702	45.8%	187	42.6%	28	46.7%
Panel discussions focusing on safety	311	11.5%	61	9.2%	211	13.8%	36	8.2%	3	5.0%
Other	262	9.7%	80	12.1%	117	7.6%	55	12.5%	10	16.7%
n=	2,696		663		1,534		439		60	

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**17. What safety topics interest you most? (mark all that apply)**

	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Personal Safety	1,937	71.8%	469	70.7%	1,073	69.9%	350	79.7%	45	75.0%
Building Security	853	31.6%	306	46.2%	400	26.1%	128	29.2%	19	31.7%
Burglary Prevention	958	35.5%	156	23.5%	639	41.7%	144	32.8%	19	31.7%
Theft Prevention	1,341	49.7%	240	36.2%	876	57.1%	203	46.2%	22	36.7%
Workplace Violence Prevention	275	10.2%	109	16.4%	107	7.0%	50	11.4%	9	15.0%
Residential Hall Safety	729	27.0%	41	6.2%	650	42.4%	32	7.3%	6	10.0%
Travel Safety	567	21.0%	114	17.2%	321	20.9%	118	26.9%	14	23.3%
Holiday Safety	361	13.4%	75	11.3%	212	13.8%	67	15.3%	7	11.7%
Homeland Security	250	9.3%	76	11.5%	139	9.1%	30	6.8%	5	8.3%
Other	69	2.6%	17	2.6%	36	2.3%	12	2.7%	4	6.7%
n=	2,696		663		1,534		439		60	

**18. Do you find DPS' Crime Advisories and Notifications (updates):**

	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Crime Advisories										
Very Useful and Informative	1,009	41.0%	249	44.3%	584	40.8%	155	37.7%	21	38.9%
Useful and Informative	1,331	54.1%	296	52.7%	771	53.9%	235	57.2%	29	53.7%
Not Very Useful or Informative	118	4.8%	17	3.0%	76	5.3%	21	5.1%	4	7.4%
n=	2,458		562		1,431		411		54	

**19. How would you rate the competency of the department and its personnel?**

	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Extremely Competent	935	38.9%	251	45.7%	560	39.9%	113	28.3%	11	22.4%
Competent	1,449	60.3%	295	53.7%	832	59.3%	284	71.0%	38	77.6%
Incompetent	18	0.7%	3	0.5%	12	0.9%	3	0.8%	0	0.0%
n=	2,402		549		1,404		400		49	

**20. Based on your experiences with the Department of Public Safety Officers, how would you rate officers' attitudes and behaviors towards members of the Brown community?**

	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Extremely Respectful	704	29.3%	197	35.9%	402	28.6%	95	23.8%	10	20.4%
Very Respectful	975	40.6%	221	40.3%	597	42.5%	134	33.5%	23	46.9%
Respectful	621	25.9%	119	21.7%	332	23.6%	154	38.5%	16	32.7%
Fairly Respectful	89	3.7%	10	1.8%	62	4.4%	17	4.3%	0	0.0%
Disrespectful	13	0.5%	2	0.4%	11	0.8%	0	0.0%	0	0.0%
n=	2,402		549		1,404		400		49	

**21. Are you satisfied with the visibility of our uniformed campus police and security officers?**

	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Very Satisfied	1,065	44.3%	214	39.0%	703	50.1%	133	33.3%	15	30.6%
Satisfied	1,210	50.4%	290	52.8%	649	46.2%	241	60.3%	30	61.2%
Not Satisfied	127	5.3%	45	8.2%	52	3.7%	26	6.5%	4	8.2%
n=	2,402		549		1,404		400		49	

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**22. How often does a DPS officer visit your administrative or academic department and/or building?**

	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Regularly	332	16.2%	120	23.3%	160	13.9%	49	13.7%	3	9.7%
Periodically	884	43.0%	192	37.2%	547	47.6%	131	36.6%	14	45.2%
Seldom	839	40.8%	204	39.5%	443	38.5%	178	49.7%	14	45.2%
n=	2,055		516		1,150		358		31	

**23. How safe do you feel at Brown University?**

	Overall		Faculty/Staff		Undergraduate		Grad/Med		Other	
	#	%	#	%	#	%	#	%	#	%
Very Safe	743	32.5%	137	27.2%	503	36.9%	90	23.7%	13	30.2%
Generally Safe	1,432	62.6%	335	66.6%	813	59.6%	256	67.4%	28	65.1%
A Little Unsafe	110	4.8%	30	6.0%	44	3.2%	34	8.9%	2	4.7%
Not Safe At All	4	0.2%	1	0.2%	3	0.2%		0.0%		0.0%
n (valid response)=	2,289		503		1,363		380		43	
Unknown	113		46		41		20		6	

**24. What is your racial identity?**

	Overall	
	#	%
Black (Non-Hispanic)	88	3.8%
Hispanic	96	4.2%
Asian/Pacific Islander	399	17.4%
White (Non-Hispanic)	1,503	65.5%
Native American/Alaskan Native	12	0.5%
Multiracial	139	6.1%
Other (please specify)	56	2.4%
n=	2,293	

**25. What is your gender identity?**

	Overall	
	#	%
Male	859	36.9%
Female	1,451	62.3%
Gender Neutral	19	0.8%
n=	2,329	

**Appendix II: Frequency of Visits by DPS to Buildings/Departments**

**Frequency of Visits by DPS Officer to Department or Building**

	Regularly		Periodically		Seldom			Regularly		Periodically		Seldom	
	#	%	#	%	#	%		#	%	#	%	#	%
10 Park Lane	0	0%	0	0%	2	100%	Lippitt House	0	0%	0	0%	1	100%
110 Elm St.	10	59%	5	29%	2	12%	List Art Center	7	44%	7	44%	2	13%
111 Brown St.	0	0%	0	0%	1	100%	Literary Arts	0	0%	1	50%	1	50%
121 South Main	1	2%	5	12%	37	86%	Littlefield	1	10%	6	60%	3	30%
131 Waterman St.	0	0%	0	0%	1	100%	Liver Research Center	0	0%	0	0%	1	100%
155 George Street	0	0%	0	0%	1	100%	Lyman	0	0%	0	0%	3	100%
171 Meeting Street	0	0%	1	100%	0	0%	MacFarlane	1	17%	2	33%	3	50%
180 George St.	0	0%	0	0%	1	100%	Machado	3	25%	5	42%	4	33%
182 George St.	0	0%	0	0%	1	100%	MacMillan	1	25%	2	50%	1	25%
195 Angell	0	0%	2	100%	0	0%	Maddock	0	0%	3	50%	3	50%
2 Stimson Ave	0	0%	0	0%	1	100%	Marcy	4	33%	4	33%	4	33%
20 Benevolent St.	1	100%	0	0%	0	0%	Marston Boathouse	2	100%	0	0%	0	0%
222 Richmond St.	0	0%	1	20%	4	80%	Marston Hall	0	0%	0	0%	1	100%
245 Brook St.	1	100%	0	0%	0	0%	Maxcy Hall	0	0%	0	0%	6	100%
29 Manning Walk	0	0%	1	100%	0	0%	Mead	0	0%	2	100%	0	0%
295 Lloyd	1	33%	1	33%	1	33%	Mencoff Hall	0	0%	1	50%	1	50%
37 Manning	0	0%	0	0%	2	100%	Metcalf	0	0%	8	57%	6	43%
70 Brown St.	0	0%	0	0%	4	100%	Miller	1	17%	0	0%	5	83%
8 Fones Alley	0	0%	0	0%	1	100%	Minden	0	0%	2	25%	6	75%
Admission Office	0	0%	2	50%	2	50%	Mo-Champ	0	0%	1	100%	0	0%
Andrews Hall	3	9%	16	50%	13	41%	MCM	0	0%	2	29%	5	71%
Annenberg	1	33%	0	0%	2	67%	Morriss Hall	3	30%	5	50%	2	20%
Anthropology	0	0%	0	0%	1	100%	MPPB	0	0%	0	0%	1	100%
Applied Math	0	0%	0	0%	2	100%	multiple buildings	2	13%	5	31%	9	56%
Archibald	0	0%	2	100%	0	0%	Neuroscience	0	0%	1	50%	1	50%
Arnold Lab	0	0%	1	13%	7	88%	New Dorm	1	9%	6	55%	4	36%
Art History	1	100%	0	0%	0	0%	New Pembroke	2	14%	7	50%	5	36%
Athletics	0	0%	1	100%	0	0%	North Wayland	0	0%	1	33%	2	67%
Auxiliary Housing	1	100%	0	0%	0	0%	Norwood House	1	50%	0	0%	1	50%
Barbour Hall	2	13%	5	31%	9	56%	Off-campus	0	0%	1	5%	19	95%
Barus & Holley	11	23%	14	30%	22	47%	Office of Student Life	2	100%	0	0%	0	0%
BioMed Center	9	17%	21	40%	23	43%	Olney House	1	25%	1	25%	2	50%
Blistein House	0	0%	0	0%	1	100%	OMAC	0	0%	1	100%	0	0%
BOB	10	56%	5	28%	3	17%	Orwig	2	29%	3	43%	2	29%
Bookstore	1	33%	2	67%	0	0%	OSL	1	100%	0	0%	0	0%
Bronson	0	0%	0	0%	1	100%	other answer	2	7%	10	37%	15	56%
Brown/Trinity Const.	0	0%	0	0%	4	100%	Pembroke campus	0	0%	1	100%	0	0%
Butler Hospital	0	0%	0	0%	4	100%	Pembroke Hall	0	0%	1	25%	3	75%
Buxton House	0	0%	2	50%	2	50%	Perkins	5	24%	14	67%	2	10%
Caswell Hall	1	20%	2	40%	2	40%	Peter Green House	1	50%	0	0%	1	50%
Champlin Hall	1	11%	7	78%	1	11%	Philosophy	1	25%	0	0%	3	75%
Chapin	0	0%	1	14%	6	86%	Pizzitola	1	20%	3	60%	1	20%
Churchill House	1	100%	0	0%	0	0%	Plantations House	0	0%	0	0%	2	100%
CIS	0	0%	2	67%	1	33%	Political Science	2	50%	1	25%	1	25%
CIT	15	45%	14	42%	4	12%	Portg./Braz. Studies	0	0%	0	0%	2	100%

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Frequency of Visits by DPS Officer to Department or Building

	Regularly		Periodically		Seldom			Regularly		Periodically		Seldom	
	#	%	#	%	#	%		#	%	#	%	#	%
Continuing Education	0	0%	0	0%	1	100%	Prince Lab	0	0%	0	0%	1	100%
Coro Building	0	0%	0	0%	3	100%	Prospect House	0	0%	1	50%	1	50%
Davol Square	0	0%	1	10%	9	90%	Psychology	0	0%	0	0%	1	100%
Diman	0	0%	3	33%	6	67%	Public Policy	0	0%	1	100%	0	0%
Dorm	0	0%	1	100%	0	0%	Pure Mathematics	0	0%	0	0%	1	100%
Dyer House	1	100%	0	0%	0	0%	Religious Studies	0	0%	0	0%	2	100%
East Asian Studies	0	0%	3	100%	0	0%	Residential Hall	0	0%	0	0%	1	100%
Economics	0	0%	1	20%	4	80%	Residential Life	1	50%	1	50%	0	0%
Education Dept.	0	0%	0	0%	3	100%	Rhode Island Hall	0	0%	1	50%	1	50%
EEB-Walter Hall	0	0%	0	0%	2	100%	Rhode Island Hospital	1	20%	0	0%	4	80%
Emery-Woolley	1	4%	12	46%	13	50%	Robinson Hall	1	25%	1	25%	2	50%
English Dept.	0	0%	0	0%	2	100%	Rochambeau	1	33%	0	0%	2	67%
Everett	1	100%	0	0%	0	0%	Rockefeller Library	8	62%	3	23%	2	15%
Feinstein House	0	0%	0	0%	1	100%	Salomon	0	0%	1	100%	0	0%
Food Services	1	100%	0	0%	0	0%	S.D. Women's Center	0	0%	0	0%	1	100%
GeoChem Building	2	9%	11	48%	10	43%	Sayles	0	0%	1	50%	1	50%
Geological Sciences	0	0%	1	100%	0	0%	Science Building	0	0%	1	100%	0	0%
Geology	0	0%	0	0%	2	100%	Sciences Library	1	25%	2	50%	1	25%
Giddings	0	0%	2	50%	2	50%	Sears House	0	0%	1	33%	2	67%
Goddard House	0	0%	2	29%	5	71%	Sharpe Refectory	1	33%	0	0%	2	67%
Grad Center	4	13%	11	35%	16	52%	Ship St.	1	7%	4	27%	10	67%
Haffenreffer Museum	1	100%	0	0%	0	0%	Shirley Miller House	1	100%	0	0%	0	0%
Harkness House	0	0%	2	40%	3	60%	Sidney Frank Hall	1	3%	17	57%	12	40%
haven't noticed	0	0%	0	0%	1	100%	Slater	0	0%	1	33%	2	67%
Health Services	1	25%	2	50%	1	25%	Slavic Studies	0	0%	0	0%	1	100%
Hegeman	0	0%	2	40%	3	60%	Sociology	0	0%	1	100%	0	0%
Hemisphere Building	0	0%	1	25%	3	75%	South Caswell	0	0%	0	0%	1	100%
Hillel	1	100%	0	0%	0	0%	Steinert	2	67%	0	0%	1	33%
History	0	0%	1	33%	2	67%	Swearer Center	0	0%	0	0%	1	100%
Hope College	0	0%	6	75%	2	25%	Taubman Center	0	0%	1	14%	6	86%
Horace Mann	0	0%	1	100%	0	0%	TF Green	1	25%	3	75%	0	0%
Hospitals	0	0%	0	0%	2	100%	Theater Arts	0	0%	0	0%	2	100%
Hunter Lab	0	0%	1	11%	8	89%	University Hall	1	17%	1	17%	4	67%
Italian	0	0%	0	0%	1	100%	Urban Env't. Lab	0	0%	1	50%	1	50%
J. Walter Wilson	0	0%	4	40%	6	60%	Urban Studies	0	0%	0	0%	1	100%
Jameson Keeney	0	0%	1	100%	0	0%	Vartan Gregorian	2	18%	6	55%	3	27%
J.C.B. Library	0	0%	1	17%	5	83%	Verney-Woolley	0	0%	1	100%	0	0%
John Hay Library	0	0%	0	0%	1	100%	Walter Hall	0	0%	0	0%	2	100%
J.N.B. Center	0	0%	3	60%	2	40%	Watson Institute	2	40%	1	20%	2	40%
John Street Studio	0	0%	0	0%	1	100%	Wayland	2	17%	5	42%	5	42%
Kassar House	0	0%	3	33%	6	67%	West House	0	0%	1	25%	3	75%
Keeney	20	37%	28	52%	6	11%	Young Orchard	3	25%	5	42%	4	33%
King House	1	25%	2	50%	1	25%							
Life Sciences Building	0	0%	2	100%	0	0%							
Lincoln Field	0	0%	2	29%	5	71%							