# Congestion and Signaling

The entry-level market for clinical psychologists (Roth and Xing 1994)

- one-day market
- transactions by telephone
- Programs want to make offers to candidates that are likely to accept

College admissions (Avery and Levin 2009)

- early action and early decision
- colleges want to admit students who are enthusiastic about attending

Job market for new Ph.D. economists

- each candidate can send signals up to two departments
- signals are private

#### Online dating

what do we want in a signal?

# How can a signal be useful?

- 1. Transmit information about a candidate's preferences
- 2. Alleviate the coordination problem

# When can a signal be useful?

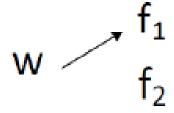
- 1. Candidates have different (idiosyncratic) preferences
- 2. Congested markets

- 2 firms and 2 workers
- Preferences
  - firm  $f_j$ :  $\frac{1}{2}(w_1 \succ_{f_j} w_2) \oplus \frac{1}{2}(w_2 \succ_{f_j} w_1)$ , i.i.d.
  - worker  $w_i$ :  $\frac{1}{2}(f_1 \succ_{w_i} f_2) \oplus \frac{1}{2}(f_2 \succ_{w_i} f_1)$ , i.i.d.
- Cardinal utility of agent a
  - top choice  $\Rightarrow 1$
  - second choice  $\Rightarrow x$ , 1 > x > 0
  - unmatched ⇒ 0

- Opening Preferences are realized. Each worker can send one signal to one firm.
- Each firm can make one offer to one worker.
- Each worker chooses an offer to accept among available offers.

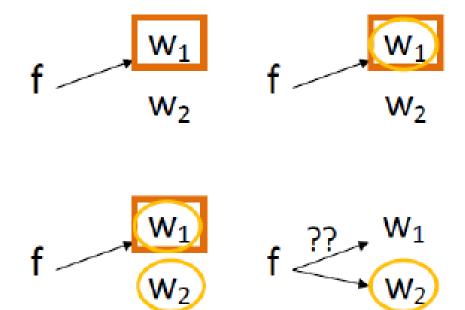
#### Observe:

- signals are voluntary
- no perverse equilibria (under proper refinement)
- there exist babbling equilibria
- if firms play symmetric strategies workers send their signals to their top firms



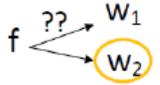
# Each firm receives $|h_f|$ signals

- $|h_f| = 0 \Rightarrow \text{top ranked}$ worker (TRW)
- $|h_f| = 2 \Rightarrow \text{top ranked}$ worker (TRW)
- $|h_f| = 1 \Rightarrow ??$



# Reduced game. Firm 1 receives a signal from its second choice

- (respond, respond) is always an equilibrium.
  - if firm 2 is responding, firm 1 must respond!
- (Ignore, Ignore) is also an equilibrium if x < 0.5



firm 1\firm 2	respond	Ignore
respond	x	X
Ignore	0	$\frac{1}{2}*1$

#### Welfare

- (respond, respond)
  - $u_f = \frac{5}{8} + \frac{1}{4}x$ ,  $u_W = \frac{3}{4}$ ,  $\mu = \frac{7}{4}$  (expected number of matches)
- (Ignore, Ignore)
  - $u_f = \frac{3}{4}$ ,  $u_W = \frac{1}{2} + \frac{1}{4}x$ ,  $\mu = \frac{3}{2}$

### Firm strategies are strategic complements

 if firm 1 responds more to signals, then firm 2 is weakly better off from responding more to signals

### Equilibrium ranking

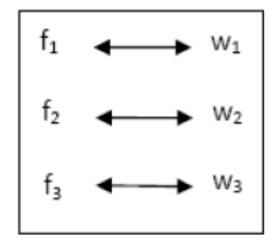
- $(ignore, ignore) \succ_f (respond, respond)$
- $(respond, respond) \succ_{w} (ignore, ignore)$
- # of matches in (respond, respond) > # of matches in (ignore, ignore)

### Game with signals versus game without signals

- $\mu_{sig} \ge \mu_{no\_sig}$
- $(u_w)_{sig} \geq (u_w)_{no\_sig}$
- $(u_f)_{sig} \leq (u_f)_{no\_sig}$

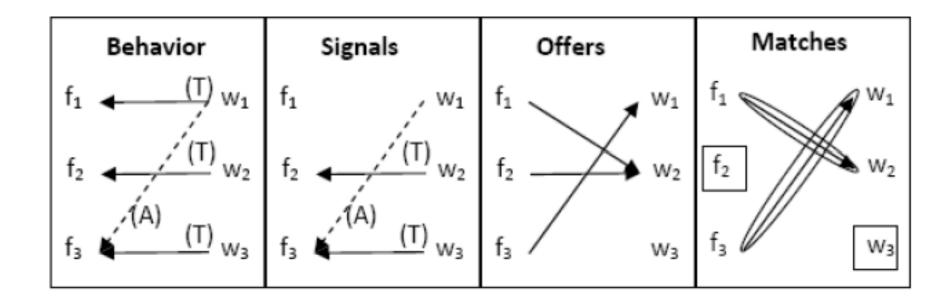
### Example 2 – harmful signaling (Kushnir 2010)

- 3 firms and 3 workers
- $\bullet$   $\theta_{f_i} = (w_1, w_2, w_3)$
- $\bullet \ \theta_{w_i} = (1 \varepsilon) \ \theta_0 \oplus \varepsilon \ \theta_{a_i}, i.i.d.$ 
  - ε << 1</p>
  - $\theta_0 = (f_1, f_2, f_3)$  "typical"
  - $\theta_{a_i} \sim U(\Theta_s)$  "atypical"
- No signals



### Example 2 – harmful signaling (Kushnir 2010)

With signals



### Anecdotes from the AEA Job Market

- (school #1): One open position; secretary accidentally copies all \*700\* applicants to confirm receipt of applications. Scary!
- (school #2): Only reads half the applications; happy with the 20 best candidates it finds.
- (student): Writes 100 enthusiastic cover letters; other students feel compelled to do the same.
- => Finding the right match is hard.

# Congestion: Where?

Congestion arises in three stages in the market process:

- 1. Interviews (departments have a limited number of interview slots)
- 2. Flyouts
- 3. Offers

# Economics Job Market Stylized "Facts"

- Preferences over students, schools are correlated.
- Which schools most likely do not experience congestion?
  - The top schools.
- Other schools respond to congestion:
  - Most preferred candidates may be unlikely to accept an offer. ( -> Truncation at the top)
  - A number of candidates may be similar, and the department has to decide which one of those to interview. (-> Randomization among candidates)

# Congestion → Market Failure

- Congestion leads to bad outcomes:
  - Suboptimal matches
  - No match
- Market Failure Examples:
  - "Falling through the cracks"
  - Coordination problem (a few candidates collect many interviews, while similar candidates do not)

# The Problem: Credible Expression of Preferences

- Irony of improved information transmission
  - The cheaper and easier it is to submit applications,
     the harder it is for the market to find the right match
- Where else do we see this?
  - dating sites
  - job sites
- Special case of general problem of information overload
  - web pages; blogs
- →Address problem with clever market design

# The AEA Job Market Committee

- The Committee: John Cawley, Peter Coles, Phil Levine, Muriel Niederle, Al Roth, John Siegfried
- Activities of the Committee
  - Scramble
  - Platform for Postings / Applications
  - Signaling

# Proposal: Signaling Mechanism

- AEA website offers employers the opportunity to receive "signals" from candidates
- Candidates offered opportunity to send up to two signals
- In early December, signaling mechanism closes, signals are sent to employers
- Scarce, credible, equitable

## 2006 Survey Results

#### **Questions to students:**

Would you have welcomed such a signaling mechanism? (Yes: 86%) Do you think it is helpful in general? (Yes:86%)

### **Questions to Departments:**

Do appropriate schools sometimes decline to interview [...] some of your students because they view them as excessive long shots (even though your assessment suggests otherwise)? Yes: 83%

Would signaling [..] help alleviate the problem in some cases? Yes: 79%

Would students benefit from such a system? Yes: 86%

In both cases, most negative opinions thought it is useless, as such mechanism are already in place through the advisor and letters.





# American Economic Association Job Market Signaling

Home Login Register

#### Welcome

If you are registered, please log in.
If you did not register yet, please register.
If you forgot your password, please click here.

#### Signaling for Interviews in the Economics Job Market

The AEA has introduced a mechanism through which applicants can signal their interest in receiving an interview at the January meetings. From mid-November, until December 4, shortly after the December JOE comes out, each applicant on the economics job market can designate no more than two departments (or other employers) to whom to send a signal of particular interest. On December 6, the AEA will transmit these signals to the departments a candidate has chosen. (Signals will not be made public.) See Terms of Use and Privacy Policy.

#### How it Works:

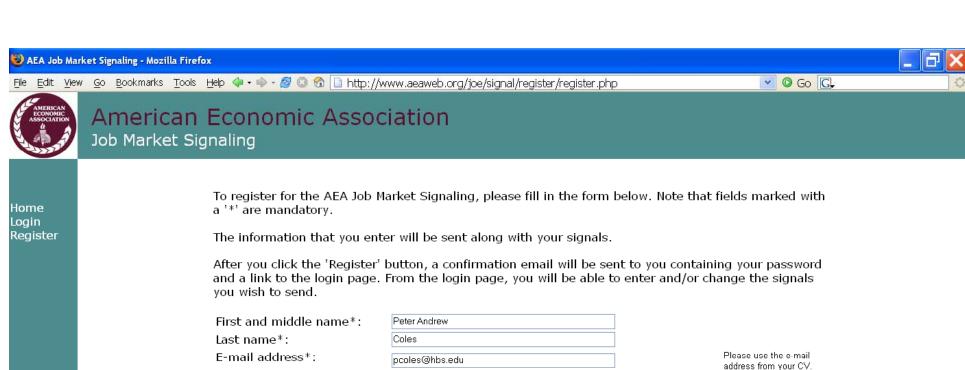
**Applicants**: Job applicants interested in sending a signal will be asked to register at the JOE site, with their full name, email address, year of Ph.D. (or other degree), degree granting institution, and current position (if not graduate student). The deadline for registration is December 3. They will then receive a confirmation email and a password.

Up to midnight on Monday, December 4, Eastern time, applicants can decide which two employers should receive their signals of particular interest. Applicants will enter the JOE advertisement number for each of the two places they wish to signal (or fill in information for a job that has no JOE ad). Applicants also enter the email address to which they wish the signal sent (either an email address from the ad to which they are responding, or the email of the department chair, etc.) They may also, if they wish, send one line of text message, which could be used, for example, to indicate for which of the multiple jobs in a particular ad the signal is intended. The AEA will enforce that each applicant sends no more than two signals, by comparing names and other data provided by the applicant.

**Departments** will receive the signals by email by December 6 (all signals sent to the same email address will be aggregated, so that departments will receive all signals together to the extent possible). Departments should not ask candidates to which (other) departments they sent their signals.

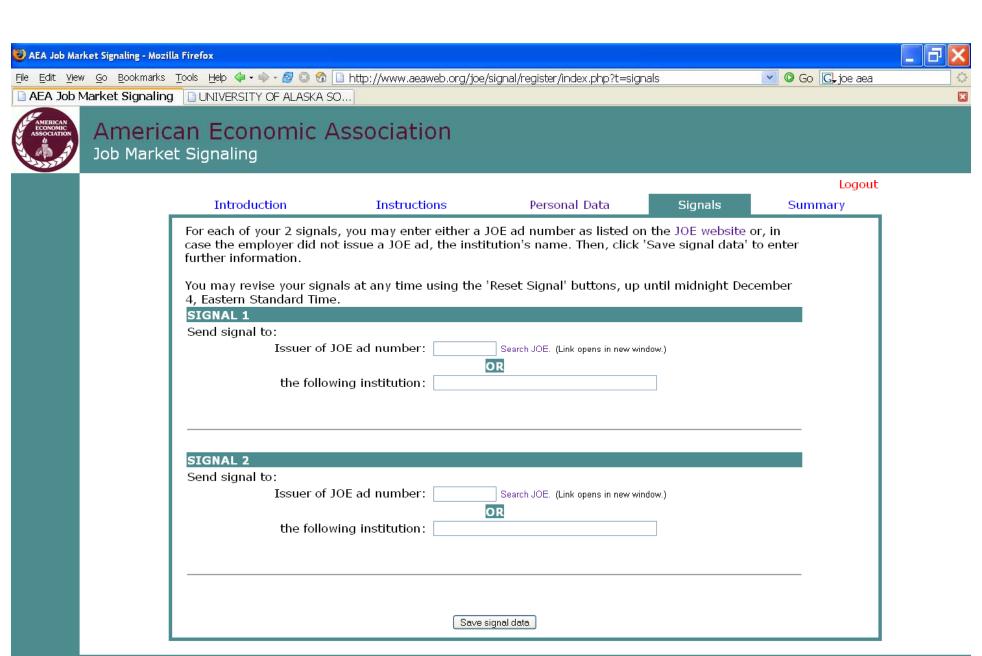
#### Advice to Departments:

Applicants can only send two signals, and may send none, so if a department doesn't get a signal

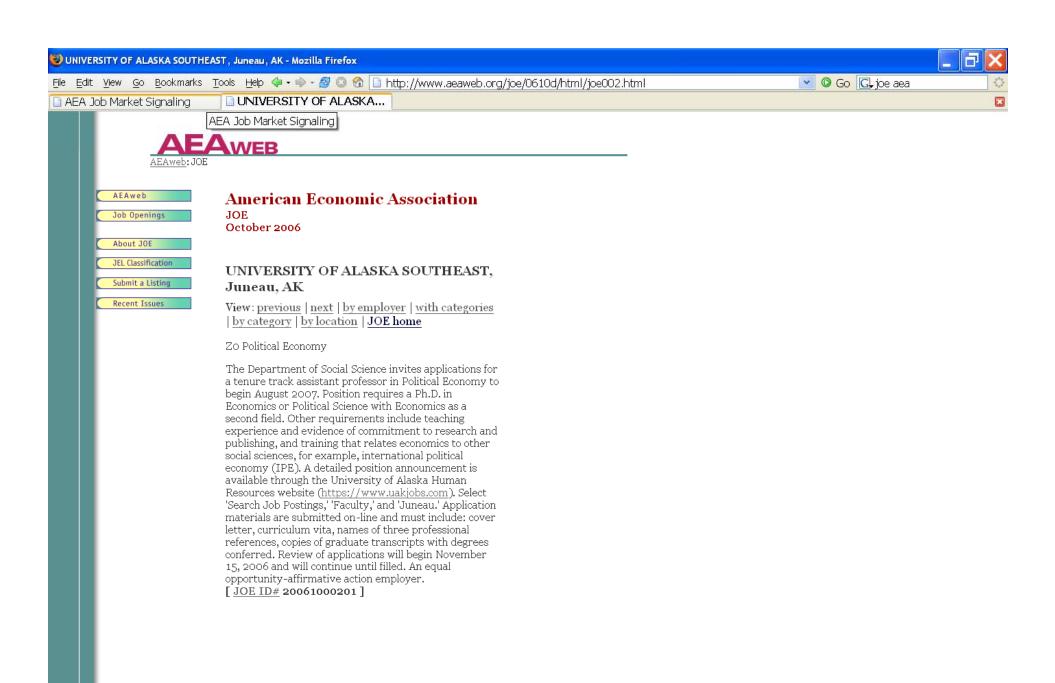


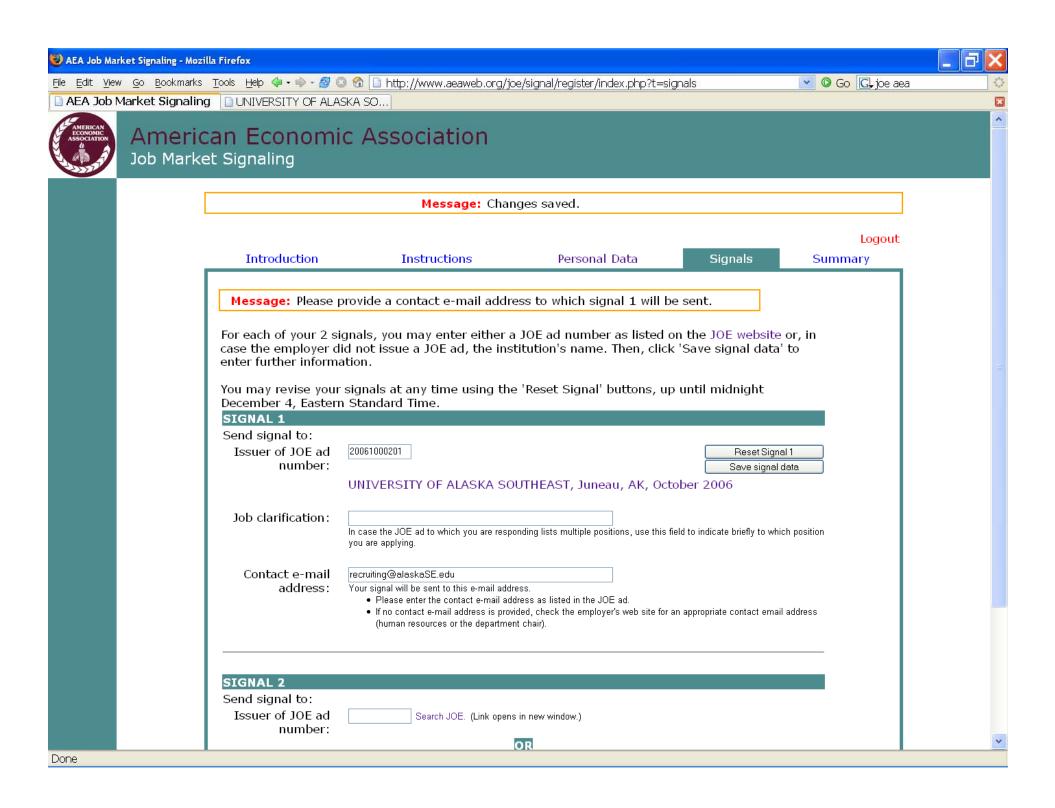
Repeat E-mail\*: pcoles@hbs.edu URL: (optional) Note: You must include http:// at beginning of URL. Dearee\*: Ph.D. Other: Field\*: Economics Other: Year of degree\*: 2006 v Degree granting institution\*: Stanford University Country\*: United States of America Please list your current Assistant Professor status/position.\* with current employer (or graduate institution): Harvard Business School Register Reset Form

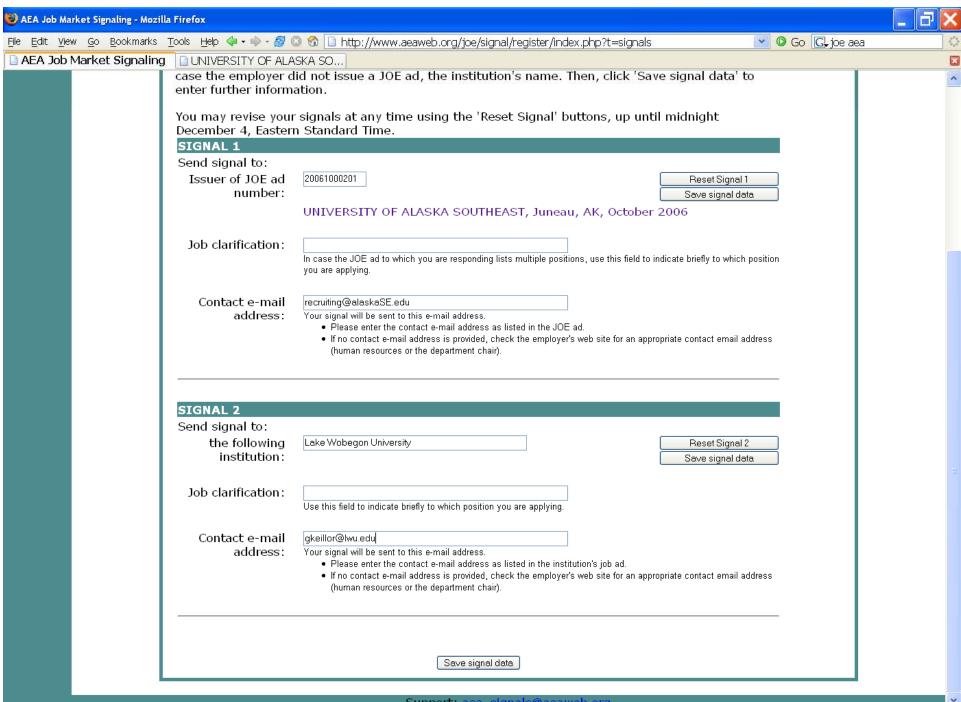
Support: aea signals@aeaweb.org



Support: aea\_signals@aeaweb.org









Logout Introduction Instructions Personal Data Summary Signals Summary Peter Andrew Coles Name: E-mail address: pcoles@hbs.edu Homepage: Degree: Ph.D. in Economics, 2006 From: Stanford University, United States of America Currently employed: as Assistant Professor at Harvard Business School Signal 1: to recruiting@alaskaSE.edu regarding JOE 20061000201, UNIVERSITY OF ALASKA SOUTHEAST, Juneau, AK, October 2006 to gkeillor@lwu.edu Signal 2: regarding Lake Wobegon University Please make sure that an email address appears for each of your signals. If no email address is present, no signal will be sent.

Support: aea\_signals@aeaweb.org

# How Would You Use Your Signals?



# Advice From the AEA Website...

- Candidate 1 already has already attracted some interest from very competitive universities...
- Candidate 2 is a strong but not flashy candidate...
- Candidate 3 has an unusual background...
   ...depts don't normally recruit from his university...

http://www.aeaweb.org/joe/signal/signaling.pdf

# The Groucho Marx Problem

"PLEASE ACCEPT MY RESIGNATION. I DON'T WANT TO BELONG
TO ANY CLUB THAT WILL ACCEPT ME AS A MEMBER." -Julius
Henry (Groucho) Marx

Might signals convey to schools candidates' "unworthiness?"

Assumption: Candidate has private information, above and beyond what can and is conveyed in letters and by the job market paper about their "true" ability...

# The "Double Signal"

(letter to the AEA)

To whom it may concern:

I have a question regarding the job market signaling process which does not appear to be addressed on your webpage. If I choose to send both of my signals to the same institution...

# Who Signaled?

Year	# Signalers	#Signals	#Employers Signaled To	# JOE Ads Signaled To	# JOE Ads	% of JOE Ads Signaled to
2006/7	969	1890	534	672	2643	25.4%
2007/8	1021	2011	560	722	2914	24.8%
2008/9	977	1926	450	784	2643	27.2%

Participation rate (candidates) 66%

# Demographics

Country (of Degree 83% US

Granting Institution) 17% Intl

Degree 98.5% PhD

1.5% Other

Field 97% Economics + subfields

1% Finance

2% Other

# **Employment Status**

**Assistant Professor** 

**Associate Professor** 

**Full Professor** 

**Grad Student** 

Post Doctoral Researcher

Lecturer

Instructor

Other

### **Total**

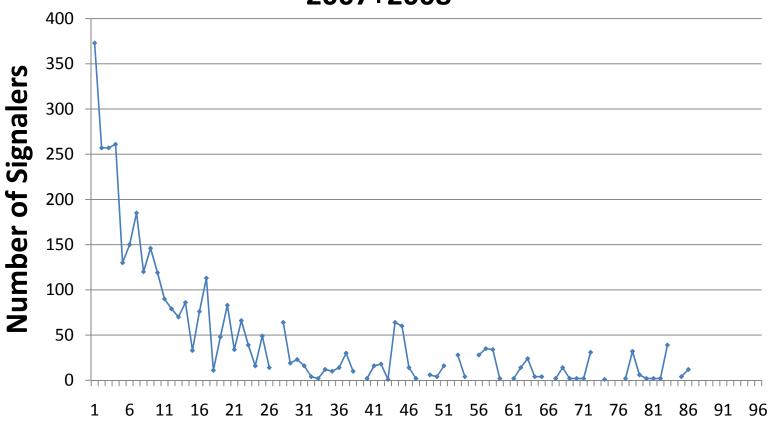
65%
13%
2%
1%
6%
3%
3%
7%

#### Research & Professional Organizations

			Cumul EP				Cumul EP
1	Harvard U	USA	719.9	1	IMF	USA	266.2
2	U California - Berkeley	USA	572.5	2	World Bank	USA	260.7
3	U Chicago	USA	552.3	3	Federal Reserve System Board of Governors	USA	207.7
4	Massachusetts Institute of Technology (MIT)	USA	501.0	4	Federal Reserve Bank - Minneapolis	USA	108.6
5	U Pennsylvania	USA	499.4	5	Federal Reserve Bank - New York	USA	105.1
6	Princeton U	USA	480.9	6	Institute for Fiscal Studies	UK	78.0
7	London School of Economics (LSE)	UK	459.6	7	Federal Reserve Bank - Cleveland	USA	58.5
8	Northwestern U	USA	434.4	8	Federal Reserve Bank - Chicago	USA	56.6
9	New York U (NYU)	USA	415.3	9	RAND Corporation	USA	54.6
10	Yale U	USA	404.5	10	US Dept of Labor - Bureau of Labor Statistics	USA	52.4
11	Stanford U	USA	391.8	11	US Dept of Treasury - Administration	USA	49.2
12	U California - Los Angeles (UCLA)	USA	364.9	12	National Institute of Agr. Econ. Research (INRA) - Paris	France	48.9
13	Columbia U	USA	348.6	13	Federal Reserve Bank - San Francisco	USA	47.0
14	U Michigan - Ann Arbor	USA	332.1	14	Federal Reserve Bank - St Louis	USA	42.8
15	U Maryland - College Park	USA	302.0		Centre for Research in Econ. & Statistics (CREST-		
16	Cornell U	USA	293.3	15	INSEE)	France	40.7
17	Boston U	USA	293.3	16	International Food Policy Research Institute	USA	40.4
18	U Rochester	USA	289.1	17	US Dept of Agriculture - Economic Research Service	USA	36.1
	U Wisconsin - Madison			18	Resources for the Future	USA	35.3
19		USA	270.9	19	American Enterprise Institute	USA	35.0
20	U Toulouse I (Sciences Sociales)	France	250.5	20	Federal Reserve Bank - Kansas City	USA	34.5
21	Brown U	USA	246.9	21	Inter-American Development Bank	USA	34.5
22	U Texas - Austin	USA	239.2	22	Federal Reserve Bank - Dallas	USA	34.3
23	Tilburg U	Netherlands	238.8	23	Institute for International Economics	USA	32.8
24	U Illinois - Urbana-Champaign	USA	234.5	24	Federal Reserve Bank - Atlanta	USA	32.0
25	U California - San Diego	USA	232.2	25	Max Planck Institute for Research into Economic Systems	Germany	30.4
26	U British Columbia	Canada	227.6	26	Urban Institute	USA	30.1
27	Ohio State U	USA	223.3	27	Deutsche Bundesbank	Germany	30.0
28	Tel Aviv U	Israel	220.0	28	Lexecon Strategy Group	USA	26.1
29	U Southern California	USA	213.3	29	Brookings Institution	USA	25.2
30	U Minnesota	USA	211.8	30	US Dept of Treasury - Office of Tax Analysis	USA	23.8
31	University College London	UK	202.5	31	Federal Reserve Bank - Philadelphia	USA	23.3
32	Oxford U	UK	193.4	32	US Dept of Commerce - Bureau of the Census	USA	23.2
33	European U Institute	Italy	190.3	33	Bank of Portugal (Banco de Portugal)	Portugal	22.4
34	U North Carolina - Chapel Hill	USA	180.2	34	Bank of Spain (Banco de Espana)	Spain	22.3
35	Carnegie Mellon U	USA	174.6	35	Federal Reserve Bank - Richmond	USA	21.1
36	Boston College	USA	173.3	36	Congressional Budget Office	USA	19.2
37	Warwick U	UK	172.4	37	National Bank of New Zealand	New Zealand	18.7
38	Penn State U	USA	171.2	38	Institute for the Study of Labor (IZA)	Germany	18.6
39	U Carlos III Madrid	Spain	168.4	39	European Bank for Reconstruction & Development	UK	18.3
40	Michigan State U	USA	163.7	40	Federal Reserve Bank - Boston	USA	17.8
41	Johns Hopkins U	USA	162.4				

All rankings by econphd.net rankings 2004 © Christian Roessler, http://www.econphd.net/rank/nrallec.htm

# Count of Signalers by Department Rank; 2007+2008\*,\*\*



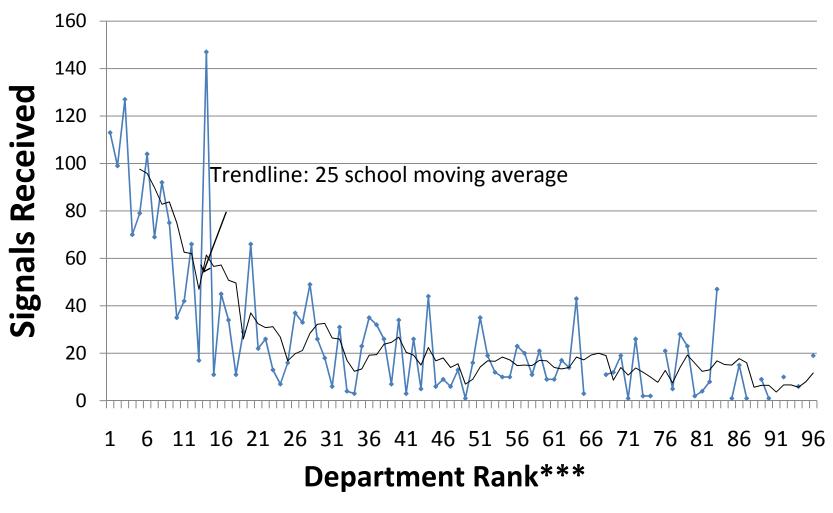
### **Department Rank\*\*\***

<sup>\*</sup>Includes Economics departments, business schools, and other academic programs.

<sup>\*\*</sup>An additional 291 signalers came from unranked schools.

<sup>\*\*\*</sup>In blocks of five; 1 =(dept's ranked one through five) etc.

### Signals Received by Department Rank; 2007+2008\*,\*\*



<sup>\*</sup>Includes Economics departments, business schools, and other academic programs.

<sup>\*\*</sup>An additional 1500 signals were received by unranked schools.

<sup>\*\*\*</sup>In blocks of five; 1 =(dept's ranked one through five) etc.

# Signal Flow\*,\*\*

From↓ To →	Tier 1	Tier 2	Tier 3	Tier 4	UNRANKED	TOTAL
Tier 1	81	189	135	48	75	528
Tier 2	68	225	276	221	334	1124
Tier 3	24	72	161	201	364	822
Tier 4	8	47	54	97	295	501
UNRANKED	4	29	29	41	120	223
TOTAL	185	562	655	608	1188	3198

<sup>\*</sup> Tiers 1-4 are depts. ranked 1-10, 11-50, 51-150, and 151-480 respectively

<sup>\*\*</sup> Includes signals to economics departments only

# Is Signaling Effective?

- Hit rate: Given an application to an employer, what is the likelihood of getting an interview?
  - Overall: 15%
  - Applications with signals 29%
- Problem: Selection in choice of signal
  - Solution: Hypothetical third signal
  - Solution: Surveys to non-signalers

# Hypotheses

- Signaling is effective for certain categories of employers
  - Liberal Arts,
  - International
  - Rural, Unranked, Southern, Non-Academic...
- Signaling is effective when signals are chosen wisely
  - Signal to schools where a signal would be pivotal in getting an interview
  - Don't "reach" too far

# May 2009 AEA Signaling Survey Results

SIGNALS (1 <sup>st</sup> and 2 <sup>nd</sup> Choi	ce)	Interview	Flyout	Offer	Acceptance
n = 567	У	162 (28.6%)	72 (12.7%)	38 (6.7%)	22 (3.9%)
	n	405 (71.4%)	495 (87.3%)	529 (93.3%)	545 (96.1%)

HYPOTHETICAL SIGNALS (3rd Choice)		Interview	Flyout	Offer	Acceptance
n = 162	У	38 (23.5%)	12 (7.4%)	6 (3.7%)	3 (1.9%)
	n	124 (76.5%)	150 (92.6%)	156 (96.3%)	159 (98.1%)

# Liberal Arts Breakdown:

ACTUAL SIGNALS		Interview	Flyout	Offer	Accept
n = 103	У	42 (40.8%)	13 (12.6%)	6 (5.8%)	3 (2.9%)
	n	61 (59.2%)	90 (87.4%)	97 (94.2%)	100 (97.1%)
HYPOTHETICAL SIGNALS		Interview	Flyout	Offer	Accept
n = 37	У	7 (18.9%)	2 (5.4%)	2 (5.4%)	1 (2.7%)
11 37	n	30 (81.1%)	25 (94.6%)	35 (94.6%)	36 (97.3%)

SIGNALS (NON-LIB ARTS, ACA	DEMIC)	Interview	Flyout	Offer	Accept
n = 400	У	102 (25.5%)	51 (12.8%)	29 (7.3%)	16 (4.0%)
	n	298 (74.5%)	349 (87.3%)	371 (92.8%)	384 (96.0%)
HYPOTHETICAL SIGN (NON-LIB ARTS, ACA		Interview	Flyout	Offer	Accept
n = 113	У	26 (23.0%)	8 (7.1%)	3 (2.7%)	1 (0.9%)
	n	87 (77.0%)	105 (92.9%)	110 (97.3%)	112 (99.1%)

	(A)	(B)	(C)	(D)	(E)	(F)	(G)
Sample	Econ. Dept.	All Employers	Econ. Dept.				
Dependent Variable	Interview						
Specification	RE OLS						
Panel Data Grouping	Candidate	candidate	candidate	position	position	candidate	candidate
Signal	.069 (.027)***	.034	.059	.071	.157	.064	.086
	:	(.030)	(.029)**	(.029)**	(.0432)***	(.026)**	(.028)***
applied to lib. arts school	:	047					
	:	(.057)					
iberal arts*signaled		.182 (.066)***					
Applied to int'l school	· :		028				
			(.064)				
nternational*signaled	:		.057				
	:		(.072)				
Received int'l degree	:			047			
	:			(.065)			
nt'l degree* signaled	:			013			
				(.071)			
s a graduate student	:			, ,	.176		
_	:				(.0466)***		
Grad. student*signaled	:				098		
<b>3</b>					(.054)*		
pplied to non-academic	•				(	.129	
	:					(.075)*	
Non-academic*signaled	:					119	
	:					(.082)	
Received many signals	:					(.002)	.003
	:						(.030)
/lany signals*signaled							(.030) 077
rially signals signaleu	:						
`onstant	. 246	250	254	252	112	252	(.039)**
Constant	.246 (.025)***	.258 (.028)***	.251 (.027)***	.253 (.027)***	.113 (.037)***	.253 (.024)***	.245 (.039)***
R <sup>2</sup>	.003	.012	.004	.005	.013	.003	.007
	1553	1553	1553	1553	1544	1868	1553

# Signal Flow con't.

• P (interview) =  $\beta_1$ signal +  $\beta_2$  Deg Rank Tier+  $\beta_3$ (Deg Tier – Ad Tier)+  $\beta_4$ (Deg Tier – Ad Tier)\*signal + C +  $\epsilon$ 

$$-\beta_1 = -0.004, p=0.924$$

$$-\beta_2$$
= -0.027, p=0.102

$$-\beta_3$$
= -0.013, p =0.540

$$-\beta_{4}$$
= -0.036, p =0.134

$$-$$
 **C** = 0.301, p=0.000

- Tiers: 1-5, 6-50, 51-100, 101-480, unranked.
- 2.7 percentage point / tier (of candidate degree-granting institution.
- Signaling upwards by one tier will have a negative effect of 3.5%, while signaling down a tier will have a positive effect of 3.5%.

# Implications / Wrap

- Has this mechanism yielded any improvements?
  - survey results; analysis
- How to report outcomes?
  - choice of feedback is part of the design problem
  - example: report on liberal arts schools; intl schools
- Implications for other markets