



BROWN

Also available at <http://cis.brown.edu/guide>

Computing & Information Services 2009/2010 Reference Guide



Welcome to Brown! We at CIS have created this handy reference card to get you up and running and inform you of services that are available throughout the year.

Getting Connected

- 1 Plug an Ethernet cable (provided by CIS to all first-years) into your computer and the port on your dorm wall. <http://cis.brown.edu/guide/ports>
- 2 Launch a web browser (e.g. Firefox, Internet Explorer, Safari) and visit <http://myconnection.brown.edu>. You will be taken to MyConnection automatically upon opening your browser.
- 3 Follow the instructions on the page - after a few minutes and a reboot, you'll be all set!
<http://cis.brown.edu/guide/getconnected>

Gmail @ Brown

During the first part of the semester, all undergrads on CIS' main mail server will be migrating their mail to the new Gmail@Brown service. Students will receive a 7GB mail quota, access to mail from anywhere, and a host of new features such as Google Docs and Google Calendar.

More information about Gmail@Brown is available at <http://cis.brown.edu/guide/gmail>

Fun Stuff

IPTV

Watch 32 TV channels on your computer from a wired connection in a residence hall! Visit the main IPTV page to learn more about getting started at <http://cis.brown.edu/guide/iptv>

Gaming

Get your Xbox 360, PS3 or Wii online. You just need an Ethernet connection and to register your device on the Brown network by filling out the form at <http://cis.brown.edu/guide/gaming>
Gaming consoles cannot access the network wirelessly.

Music

Options for commercial-free streaming music, based on your personal selection of artist or genre, are available on the Web. Several portable devices are supported. For a list of urls, see <http://cis.brown.edu/guide/music>

Printing

Printing on Campus

You can use your PAWPrints account (automatically tied in to your Brown ID) to print in the clusters. For more information on printing to PAWPrints, see <http://cis.brown.edu/guide/printing>

Wireless at Brown

There are two campus-wide wireless networks at Brown: *Brown_EZ* and *Brown-Secure*.

We strongly recommend using the *Brown-Secure* network, as it provides stronger encryption and has more features. For example, the *Brown_EZ* network cannot support services like chat and use of Brown license-managed or keyed software. *Brown_EZ* is better suited for equipment with simple browsing capability.

There's a short, one-time setup process to connect to *Brown-Secure* covered online in the link below
<http://cis.brown.edu/guide/wireless>

Public Computer Clusters

Public Computing Clusters

Computing clusters are located in the Rock, CIT and SciLi. For hours, available software, and a real-time view of available computers, see <http://cis.brown.edu/guide/clusters>

Internet Kiosks

Several public kiosks are located across campus where you can quickly check your email and access the internet. For locations, see <http://cis.brown.edu/guide/kiosks>

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Phone Services

Your room is already equipped with a working telephone jack and has been assigned a phone number. To set up voicemail on your dorm phone, email voicemail@brown.edu with your Name, Phone Number, and Dorm Room. Information about phones and a complete guide to voicemail is online at <http://cis.brown.edu/guide/telecommunications>

Cellular Discounts

AT&T is Brown's preferred service provider for telecommunication services, and generally has the best coverage across campus. Discounts are available at AT&T and Sprint/Nextel stores with your Brown ID.

Software and Training

Software

You can download most Brown-licensed software (including free virus protection) from Brown's Software Distribution website. Learn how to get software at <http://cis.brown.edu/guide/software>

Training

The PASS program offers free classes on a variety of software and technology topics. Each class is short, free and covers topics like web design, Photoshop, Excel, multimedia and more! Sign up online at <http://cis.brown.edu/guide/training>

Computer Purchase and Support

Dell and Apple are CIS' preferred vendors for personal computers. For great student discounts on software and hardware, visit <http://cis.brown.edu/guide/buy>

Brown's Bookstore Technology Center is an authorized warranty service provider for Dell and Apple computers.

Course-Related Links

Find online information about and register for Brown course offerings in the Banner course catalog at <http://selfservice.brown.edu/>

Course Preview Pages offer additional information supplied by course instructors. <http://courses.brown.edu>

MyCourses Course Access

Many classes have MyCourses sites with materials such as lecture notes, readings, and assignments. Once you log into MyCourses, you will see links to courses you are registered for if they have a site. To log into MyCourses, go to <http://mycourses.brown.edu> and enter your Brown username and password.

Want to preview a course during shopping period? Click "Log in as a guest" for access to numerous MyCourses course sites while shopping.

Computer Security

See 5 steps to keep your computer secure at http://cis.brown.edu/information_security/get_control

Theft

If your laptop is stolen, immediately contact the Department of Public Safety at **x33322** to report the incident.

If you have registered your computer with MyConnection, CIS can attempt to find your stolen computer on the Brown network. Follow the steps in the "Getting Connected" section on the front of this card.

Prevention

Every year, many students are victims of phishing – attempts by hackers to steal identities or take over computers. Tips for protecting yourself are available at <http://cis.brown.edu/guide/phishing>



PASSWORDS ARE LIKE UNDERWEAR

Change them often and don't share!

If, after looking at the info on this card, you need further assistance, visit the Help Desk website at <http://brown.edu/helpdesk>, email help@brown.edu, or call **x34357 (HELP)**. For updates to this document or to print a current copy, visit <http://cis.brown.edu/guide>.