

BEAR Bargains & Working Advantage FAQ

Q: What is BEAR Bargains?

A: BEAR Bargains (*Brown Employee Appreciation and Recognition*) is a discount program for all members of the Brown community

Q: Who will receive BEAR Bargains discounts?

A: All faculty, staff, and students will receive discounts on the products and services listed on this website by showing your Brown ID Card or using your Brown email address.

Q: Where do I get my discount card?

A: You don't need one! Showing your Brown ID Card or using your Brown email address with the local vendors listed on BEAR Bargains website is enough. Working Advantage requires a specific member ID that is exclusive to Brown community members.

Q: Who can answer questions about each discount?

A: In most cases, contacting the vendor directly is the best way to get specific information regarding the discount offered.

Q: How often does BEAR Bargains update the discounts offered to Brown community members?

A: Annually - and as new discounts are negotiated, they will be added to the BEAR Bargains program. Bookmark our website and visit often!

Q: I'm a local vendor - How do I participate?

A: Complete this [Business Registration Form](#) and the BEAR Bargains coordinator will contact you for confirmation.

Q: Who can answer questions about Bear Bargains?

A: Wendy Zhu coordinates the Bear Bargains program for members of the Brown community. She could be reached at wendy_zhu@brown.edu.

Q: What is Working Advantage?

A: Working Advantage is a leading savings program providing discounts to more than 5,500 organizations nationwide. Membership allows Brown faculty, staff, and students to enjoy discounts to hotels, movie theaters, ski resorts, Broadway shows, museums, and much more! There is no membership fee to participate and Working Advantage allows users to create and manage their individual accounts and orders.

Q: How do faculty, staff, and students sign up for Working Advantage?

A: To access the discount program, you may register online to receive the extensive discounts and benefits available from Working Advantage.

Q: How does Working Advantage guarantee the security of my credit card and personal information?

A: Working Advantage uses secure socket layers (SSL) technology to protect your security and privacy. Their order form is on a secure server and all personal and credit card information is encrypted when ordering.

Q: Will I receive unsolicited phone calls or emails once I have placed an order with Working Advantage?

A: No. Working Advantage has a strict privacy policy and does not share any employee information. Faculty, staff, and students will be given the option, however, of signing up for email notification on specific discount programs (i.e. sporting events, Broadway shows).

Q: What if I don't have a computer to access the Working Advantage web site?

A: No problem....just call the Working Advantage toll free number at 1-800-565-3712 to place your order. The Working Advantage Customer Service department will help you Monday through Friday, 8:00 a.m. to 6:30 p.m. and on Saturday from 9:00 a.m. to 5:00 p.m.

Disclaimer for vendors: BEAR Bargains does not send out advertisements or coupons on behalf of vendors – and cannot provide community members with flyers or coupons detailing your organization's discount, nor will we provide any email addresses of community members for you to contact them directly. BEAR Bargains discounts are sustained discounts, and should be considered permanent until the vendor decides to amend them. Vendors should not list with this program if they want to simply promote a one-off deal or daily special the company is offering.