The Back-Up Care Advantage Program® network is growing every day so that Brown University families have access to convenient high quality back-up care options for children and adult relatives when regular care arrangements break down – up to 15 days per year.

If Bright Horizons is unable to secure care through a current network provider, you have the option of finding your own back-up provider and being reimbursed for related care.

- Up to $100/day reimbursement for center-based care for children
- Up to $100/day reimbursement for in-home care for children or adults
- Call 877-BH-CARES (877-242-2737) and a care consultant will research care options. If no providers are available, the care consultant will offer information on My CareAssist and send you all applicable forms for reimbursement.
- If you have a provider who is not currently participating in the Back-Up Care Advantage Program, you can nominate them for participation! Log-in to your personal account or per below and click on “Nominate a Care Provider” under the “Providers” tab.

Additional Family Support

As a reminder, you also have additional options for babysitters and care companions – as well as care for evenings, weekends, and even pets. Enjoy free, unlimited access to a database of resources – you are responsible for the full cost of all care services chosen and no reimbursement applies.