Care for Those Who Cared for You

We understand that looking after an older family member can sometimes be stressful, especially when your regular caregivers are unavailable or your family member is faced with an unexpected illness or injury. That’s why we offer high quality back-up care for adults and older relatives through the Back-Up Care Advantage Program®. Back-up adult/elder care can provide you with peace of mind, in addition to:

- Support in your home or the home of your adult relative
- A nationwide network of care provided by trained, experienced caregivers
- Assistance in personal care, meal preparation, household tasks, and companionship

Quality Care
The Back-Up Care Advantage Program offers the highest-quality adult and elder care nationwide. Our services are designed to provide you with back-up care whenever your family member’s normal care arrangements are unavailable, such as when a regular caregiver is sick or on vacation.

Plan Ahead
Before your adult relative can utilize back-up in-home care, you must register for the program. Once you are fully registered, you can make reservations whenever the need for care arises. Reservations are accepted as early as one month in advance up until the day you need care.

Brown’s Back-Up Care Solution
As a Brown employee, you are eligible for 100 hours of back-up care per calendar year. Register your adult relative today and ensure peace of mind tomorrow.

Get Registered
Register by phone by calling 877-BHCARES (877-242-2737) OR Register online at backup.brighthorizons.com
- Username: Brown
- Password: backup8

Make a Reservation Today
Contact 877-242-2737 to make a reservation up to one month in advance or when you think you might need care, when regular caregivers are on vacation, or whenever you anticipate needing in-home care.