

# Access your Federal Perkins & Brown Institutional Loans online

## Step 1: Create a Profile

- From <https://heartland.ecsi.net>, click the **Sign In or Register** button located at the top right of the screen. Then click **Register** in the pop up window.



- Create your own unique **Username** and **Password**. This is information that you choose, you do not need any external info to complete this step.

**Register**  
AND CREATE A NEW PROFILE

Username

Password

Confirm Password

- Click **Continue**, then enter your demographic information (Name, date of birth, phone, email, address)
- Choose your security questions and answers.
- Click **Sign In & Accept**.
- Enter your newly created Username and Password. Click **Continue**.
- Answer one of your newly chosen Challenge Questions. Click **Continue**.

**Sign In**  
TO AN EXISTING PROFILE

Username

Password

Answer your security question below to sign in.

In what city did you meet your spouse/significant other?

Answer

## Step 2: Connect an Account

You WILL need external info to complete this step. (Either your ECSI KEY or your School Code, Account #, and ECSI PIN)

- From the **Your School Accounts** screen, click the red plus sign located under “**Connect An Account**”.



- Enter the ECSI login info you received from the Brown University Loan Office.
  - If you have your **ECSI KEY**, enter it in the left side of the following box. Click **Connect**.
  - If you have your **ECSI PIN**, enter it in the right side of the following box, along with Brown’s School Code: E7, and your SSN (US Citizens) or your Loan Account number (International borrowers). Your ECSI KEY will be displayed and you’ll enter it in the left side of the following box. Click **Connect**.
  - NOTE: The Brown University Loan Office can retrieve your **ECSI KEY** for you. Contact us at [loans@brown.edu](mailto:loans@brown.edu) for help.

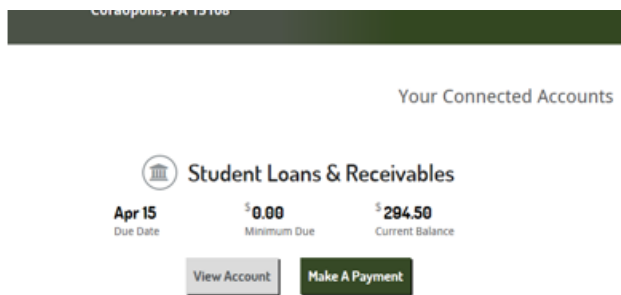
A screenshot of a web interface showing two forms. The left form is titled "Connect An Account" and has a single input field and a "Connect" button. The right form is titled "Search for Heartland Key" and has three input fields labeled "School Code", "Account Number", and "PIN/Password", along with a "Search" button. Above the forms is a banner image of a building and the text: "Connect your existing Heartland accounts to your profile. If you don't know your Heartland key, search using the fields below."

- Your loan accounts through Brown University are now connected to your ECSI Profile. Your School Accounts page will show a tile with your Brown University Student Loan information.

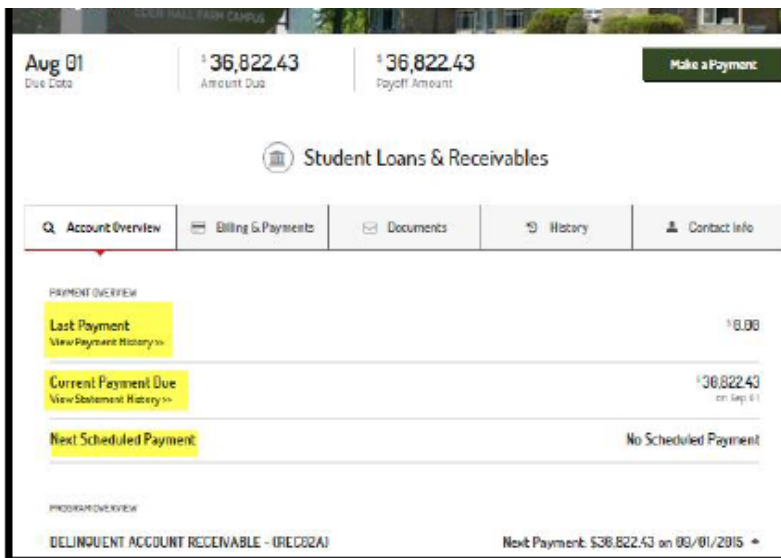


### Step 3: View your loan account details

- Click View Account on the Brown University school tile.



- Your loan account information is organized into tabs:
  - Account Overview – view loan details, next payment due date, scheduled payments
  - Billing & Payments – view statements and payment details
  - Documents – view and **complete exit counseling**, view previously completed promissory notes and disclosures
  - History – view billing and payment history
  - Contact Info – manage your contact info, add authorization to discuss your loan info with others



### Need Help?

From the <https://heartland.ecsi.net> home page, click on Getting Started. Contact the Brown University Loan Office for help: [loans@brown.edu](mailto:loans@brown.edu) or (401) 863-3296.