Workday 37 System Update September 11, 2021





Agenda

- Workday Update Methodology
- Feature Highlights
- Communications and Training
- Stay Tuned





Workday 37: Methodology

- Workday updates functionality 2 times per year
- Each update contains many enhancements to WD functionality that Brown may accept or defer depending on their impact to the community
- Each accepted enhancement is tested prior to being deployed
- Deployment will take place over a weekend update, during which Workday will be unavailable
- The community will be provided with updated information, training and materials depending on the magnitude of the enhancement





Workday 37: Feature Highlights

User Experience Changes

Workday has made a variety of enhancements as it pertains to the user experience including:

- Search enhancements
- Inbox management
- Next step of business process and task completion
- Shortcuts available on Home page
- View profile
- Responsive interface
- Launch report from Search
- Mobile interface enhancements





Search Enhancements

Q

People ×

altomari

- Search moved to center of screen for ease of use
- Select category of your search via the *I'm looking for...*
- Enter your keyword after your search criteria to narrow your search
 results

Q			
I'm looking fo	r 🔶		
People	Tasks and Reports	Learning	Drive





Inbox Item Access

- Clicking on any inbox task management items will encircle the task in blue for ease of viewing
- Expanding any item in your inbox will provide a full page view of your task
- Use the arrow buttons on the top of the task to scroll to the next inbox item awaiting your action

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Advance to Next Process

- Once a process is reviewed or approved from your inbox, you will have a preview of the next step via the Up Next: and View Details link
- Once a process is reviewed or approved from your inbox, you will have the option to review the next item awaiting your action by clicking on the task under Others Awaiting My Action:
- You can also close out the completed confirmation by clicking on X







Shortcuts Available for Users

- Update shortcuts to Home page to easily access tasks or reports that are frequently used
- Click edit to update your shortcuts; up to 10 items are available
- Workday will identify your most used landing page apps to streamline your user experience and present them for ease of use





View Profile

- Clicking on cloud will display clearer user interface
- Click View Profile to display your full worker profile in Workday







Responsive Interface

 Hovering on icons for shortcuts, inbox, notifications and profile view will display gray background and name of app







Launch Report from Search

- Search for report title
- Click report name
- Launch search parameters from search results

Q	find purchase orders		×
	Find Purchase Orders Report	-	
	Find Purchase Ord	ers	× Bt
are marked	I, data will be Spend Category as Worktag	:=	ation, refer to the
	Supplier Buyer		
. Availabl	e Innovation Purchase Order(s)		- 12
	Document Date On or After Document Date On or Before	MM/DD/YYYY	
es ,	Analy Due Date On or After Due Date On or Before	MM/DD/YYYY	_
	Select OK Cance		✓ vou to contribut
ncel			



Mobile Interface

- Responsive design
- Prioritization of frequently used apps or a variety of apps available via your laptop
- Access review and approval of transactions
- Take action directly
 from application
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Workday 37: Feature Highlights

Purchasing, Supplier Invoice and Expenses

Workday is making a variety of enhancements as it pertains to Purchasing, Receipting and Expenses including:

- Add reasons for requisition cancel and close as well as purchase order close
- Scan receipts via mobile app
- View purchase order change report available for department users
- View attachment for supplier invoice in split screen view
- Supplier duplicate management
- Add attachments to supplier contracts





Purchasing Reasons

- Reasons available to define the cancellation and closure of requisitions
- Reasons available for closing purchase order

Close Re	equisition	
Are you sure you	want to close the Requisition?	
Reason	Search	:=
Comments	 Invalid Worktags No Further Spend 	
 Shin 	Vendor Out of Business	





View Purchase Order Changes

- Search for report or use related action from the purchase order
- Displays full history of purchase order in Workday





Mobile Expenses

- Start, edit, or submit expense reports
- Create expense items and scan receipts to be used in future reports
- Check status of expense reports and payments







Receipts from Mobile App

- Receipts can be scanned on your smart phone to Workday mobile app and will prepopulate with data from the receipt
- You must ensure your camera is available to the Workday mobile app via your phone's Settings
- Receipts loaded to the app are accessible to create a mobile expense report or via your desktop





Supplier Attachment Split Screen

View Supplier	Invoice	×	PDF	Ì	A	ttachm	ents	Receipt	:_Required_(To	tal_PO 🔻	2	
Supplier Invoice Q Status In Progress	Invoice Number INV-0904564 Payment Status Unpaid					Receipt	_Requir	ed_(Total_P(D 1 of 1	Q	Q.	Ŧ
 Invoice Inf 	ormation			1.1	ſ	BROWN			tion Rule: Receipt PO Amount >= \$3		0	09:55 AM 06/06/2018 Page 1 of 1
Company	Brown University						Comment Category	A receipt is required i	otal PO Amount ⇒= \$3K) if the Total Amount of the	PO is \$3000 or more.		
Supplier	Airgas USA, LLC					Rule Conditions	erived Logic	Source External Field or Condition			Than or Equal to \$3000 is	s not empt
Currency	USD					And And		Rule MR Supplier Invoice Line has PO Line CE-PO Greater		Value specified in this filter Value specified in this	Yes	
Invoice Date	08/15/2021					Rule Usage	oridiow Step	Than or Equal to \$3000	nt (Default Definition) ste	filter		
Invoice Received Date	(empty)						on and a story	Supplier Invoice Eve	nt (Default Definition) ste	pe - Action		
Total Invoice Amount	16,364.61											
Amount Due	16,364.61											

- Attachments added via Supplier Invoice business process will be available for viewing in split screen view when reviewing invoice
- If more than one attachment is available, use the

Attachments box or arrow to view additional attachments BROWN



Supplier Duplicate Management

- Supplier duplicate management based on key indicators
- Identifies potential duplicates for merging or management

Find Supplier Duplicates 🚥 🏥							
Supplier US Department of Education Search Duplicates by Supplier Name US Department Of Education							
items Supplier	DUNS	Tax IDs	Emails	Settlement Bank		Supplier Contacts	Supplier Duplicate
Supplier	Donto	10,103	Emans	Accounts	Phone Numbers	Emails	Supplier Duplicate
US Department of Education							US Department of Education Consolidation Refunds (Inactive)
US Department Of Education							US Department of Education Consolidation Refunds (Inactive)





Supplier Contract Attachment

- Attachments can be added via related action to supplier contract with any status
- Once an attachment is added, the process will not re-route for approval

CON-0000163: Subaward 00001173			0 0 0 0 0 0	
Supplier Contract	Actions		Supplier Contra	act
RCT-0148848 for CON-0000163	Supplier Contract	><	Add Note	ward 00
Receipt	Accounting	>	Add Attachment	
RCT-0148852 for CON-0000163	Favorite	>	Amend Supplier Contract Close	CO
Receipt	Receipt	>	Сору	09
RCT-0149450 for CON-0000163	Roles	>	Printable Version	Ap
Dessist				





Workday 37: Feature Highlights

Recruiting Changes

Recruiting changes are available for those managing the recruiting process:

- Personal reminders on candidate profiles
- Candidate job posting interface updated to support candidates
- Job requisition workspace available for recruiting users to support mass review of requisitions
- Edits to Career Profile user interface to support internal applicants





Recruiting Personal Reminders

- Set personal reminders on candidate profiles to follow up on tasks as needed
- Reminders will generate alerts based on your email preferences or will appear in your notification bell





External Career Site

- Career site updated for external candidates
- Responsive design, filters and search available to enhance user experience
- Preview of requisition details supports candidates review details and retains access to available positions

Q Search for jobs or keywords	Search		
Full/Part-time ▼ Job Type ▼			
172 JOBS FOUND			×
1/2 JUDS FUUNU	Administrative N	lanager ⊠	
Administrative Manager	Apply		
Posted 5 Days Ago			
REQ173123	Our University Hall	凾 Full time ④ Posted 5 Days Ago	
Senior Admission Officer		E REQ173123	





Job Requisition Workspace

- Support department, division and central level recruiters in viewing and taking action in job requisitions
- Take action directly from workspace
- Filter by requisition status, manager and location to support your searches

Job Reguisition Workspace Show All By Hiring Manager By Primary Location Hiring Manager Job Requisition Status Review ↓ Screen Reference REO165027 Research Assistant 163 Posted 183 days ago REO161987 Research Assistant 93 > Open RF0163446 Lab Assistant 84 Open





Edit Career Profile

- Workers can update their education, job history, and skills via "Edit Career Profile"
- Career Profile data updated in Workday will be used when applying for jobs internally at Brown via "Find Jobs" report







Workday 37: Feature Highlights

Time Tracking and Absence

Brown and Workday have made several reporting enhancements to Time Tracking and Absence including:

- Time entry for monthly period available
- Time off requests display update
- Enter multiple days for a single time off request
- Mobile time off requests can be added to your Brown or home calendar directly from your smartphone app





Time Entry by Month

- Users who would like to view or enter time for a monthly period can do so by selecting "month" as default view
- Monthly view supports users viewing multiple types of time on a single day by hovering or clicking on details







Time Off Detail View

- Hover on time off request to view details
- Click arrow to view details







Multiple Time Off Requests in Single Entry

- Click multiple days of same time off type and click submit
- A single time off entry will be routed to your respective approvers







Time Integration with Smart Phone Calendar

- Accessing Time Off from your mobile app will allow you to import calendar details to assist with planning time off requests
- Click ••• to access calendar settings
- Click **Settings** to link to your smart phone calendar

E.

Balances

Settings





Time Integration with Smart Phone Calendar

- Select all applicable calendars including Home and Gmail to enable viewing of Brown calendar in application
- Blue dots indicate active schedule item for review
- Green circles signify approved time off







Time Integration with Smart Phone Calendar

 When clicking on day both in the app and in your smartphone calendar the approved time off will appear







Workday 37: Feature Highlights

Learning Changes

Learning updates taken by Brown in this update include:

- Create internal learning instructor
- Courses tagged with competencies
- Comments for learning coordinators
- Cancel learning enrollment or drop enrollment from a single participant
- Save course to watch later or add to Learning Path
- Learning Programs now support Mass Enrollment to require learning for teams
- Continue Learning on Learning app will allow you to continue to engage in content that you have not completed





Create Internal Instructor

- Create internal instructor updated from manage instructor
- Ensure instructor is saved as active

Q	create instru
	Create Internal Learning Instructor Task
-	





Tags on Courses

- Internal content tagged with competencies
- External courses tagged by provider with skills





Comments on Content

- Learning

 Coordinators and
 Learning
 Administrators can
 tag users in content
 comments
- Notification will appear for tagged user to review
 - content



Com	ments	
2	Add a comment. Type "@" to tag someone.	Post
8	Altomari Cavanagh, Stephanie M (314198) @Scotto, Elizabeth J (606566) check this out!	1 day ago Ⅲ



Cancel Learning Enrollment

- Support Learning Coordinators, HR Coordinators, Instructors and managers to cancel learning enrollments as needed
- Navigate to enrollments and click related action, "Learning Enrollment" and "Cancel Learning Enrollment"

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Save Content to Launch at Later Date

- Clicking "Save" on content to determine path for future review
- Accessible again via My Library in Learning app







Learning Program Mass Enrollments

- Learning Programs group content of different types in a single experience
- Learning Program can now support enrollment either through mass enroll (assigned learning) or direct user enrollment







Workday 37: Feature Highlights

Miscellaneous Updates

Updates to employment, effort certification and grants deployed by Workday in this update include:

- Updating pronoun in Workday
- Effort certification work area
- Recertification of effort report
- Correcting award business process
- Correct supervisory organization on hire
- Correct hire date





Pronoun in Workday

- Pronoun availability for update by employees
- Visible on worker profile

Pronoun	she/her/hers	1





Effort Certification Work Area

- Supports Effort Certification Partners who have responsibility to manage multiple effort certifications
- Supports actions efficiently in a single place



Effort Certifica	Worker	Modified	Start Date	End Date	Effort Certification Type	Step	Awaiting Me
Q		No	07/01/2020	12/31/2020	Faculty and Exempt Employees	Administrative Review	Review
Q		No	07/01/2020	12/31/2020	Faculty and Exempt Employees	Administrative Review	Review
Q		No	07/01/2020	12/31/2020	Faculty and Exempt Employees	Administrative Review	Review





Recertify Effort Certifications

- Identifies effort certifications that require recertification because of a change
- Administered by central office

Recertify Effort Certifications







Correct Award

- Award correction reasons updated
- Corrections routed dependent on reason
- Administered by central office







Correct Supervisory Organization

- Use correct on hire to update supervisory organization
- Process will not reroute once corrected

	er History by		5-7
View Worker	Actions		Add Emp
	Audits	>	Hire: Absen
Staffing C	Business Process		Confirmation View
	Favorite	->	Correct
	Integration IDs	>	Manage Attachme
Hire History 1 it	Reporting	>	Remove Commen
Business Proces			Rescind
			Test Rule
Hire: AbsenceA (644628)			View Definition
4			View Hire or Contr
			View Remaining P



Job Details	
Job Requisition	REQ173089 KSAbsenceAdministrator (Filled)
Position	POS308842 Visiting Lecturer In Environmental Stud
Supervisory Organization *	× SmartSecurityC ··· ∷⊟



Correct Hire Date

- Use Request Worker Start Date Correction to begin the process
- Select manually or automatically correct in the subprocess or downstream processes after the hire
- Select the appropriate group for the notification of the process change



ob Requisition	REQ173089 KSAbsenceAdministrator (Filled)
Position	POS308842 Visiting Lecturer In Environmental
Supervisory Organ	ization ★ × SmartSecurityC … :=
Request V	/orker Start Date Correction
Request V	/orker Start Date Correction
-	
Request V	Vorker Start Date Correction ★ AbsenceAdministrator, KS := (644628)
-	★ AbsenceAdministrator, KS := (644628)
Worker Current Hire Date	★ AbsenceAdministrator, KS := (644628)

Stay Tuned...

Next release of Workday functionality in March 2022



