PARKING
College Hill is crossed by narrow New England streets, which are not conducive to parking large numbers of vehicles. Many families find it most convenient to unload students belongings onto the sidewalk and to have one family member remain with them while another finds a parking spot. Parking in campus lots is permitted from Saturday through Monday. While ticketing tends to be relaxed during move-in, it is important to heed signs pertaining to handicapped spaces and tow zones.
If handicapped parking is needed, street spaces are available and special temporary arrangements may be possible in Brown lots. For additional information, please contact Student and Employee Accessibility Services (SEAS) at seaas@brown.edu or 401-863-5928.

STUDENT CHECK-IN
SATURDAY, January 23, 2016
10:00 am – 8:00 pm
Key, ID, & Orientation Packet Pick-Up
(Phot ID required)
New students are welcomed to Brown on Saturday, between 10:00 am and 8:00 pm. Do not feel it is impertinent to arrive at 10:00 am. The line at check-in can be lengthy first thing in the morning but virtually non-existent later on.

检查和招生访问者 – 去到校园生活中心位于Graduate Center E (地址是42 Charlesfield St, Providence, RI 02906)。新生到达后，周六9:00 am至8:00 pm应该联系Brown公共安全（电话401-863-5928）参加到他们的房间。学生在周一上午9:45之间在9:00 am和2:00 pm可以联系并获取他们的钥匙、ID，以及在Graduate Center E (地址是42 Charlesfield St, Providence, RI 02906)的办公室。生活居住中心住房电话是401-863-9500。

RESIDENCE HALLS
ROOM CONDITION REPORT
Each resident student must complete and submit a Room Condition Report (RCR) within 72 hours of moving into a room. Reporting any pre-existing damage in the residence hall room and/or common area is the only way to avoid being held financially accountable for damage found at the end of occupancy. Charges for residence hall room damage may not be appealed if residents do not submit Room Condition Reports at the beginning of occupancy. Complete the RCR form on-line at reslife.brown.edu.

PHONE SERVICE AND VOICEMAIL
Residence halls are equipped with one "live" phone jack per room, if you plan to use a "land line" you should bring your own phone (one per room).
From these lines, you are able to make campus calls: (3-digit), toll free, and local Providence calls. Residence hall phone lines are restricted from making long-distance calls, a calling card or collect call is necessary. Incoming calls are free. For problems with on-campus and local calling, please call the Brown University Telecommunications Office at 401-863-7007.

TELEVISION
All residential students can access television channels on their computers, smartphones, and tablets at no cost using a service called Philo. This service includes a DVR feature. Students who also wish to bring a television to campus will need to use a cable to connect their computer to the TV or Roku with the Philo channel. For more information and a channel list, see brave.com/philo.

PICTURE HANGING
Students are prohibited from using nails, screws, etc. to hang wall decorations and are encouraged to make use of the picture molding in each room. Picture molding hooks and wire are available in the Brown Bookstore at the corner of Angell and Thayer Streets.

REPAIRS
The Department of Facilities Management maintains all University buildings. Any room or building problems (e.g., electrical, plumbing, heat, window shades, locks, or cleanliness) should be reported to Facilities Management. Service requests may be submitted online via http://www.brown.edu/~facilities/requests/ for all University buildings. There is also a Service Request Center, which manages service requests and assigns them to the appropriate trades. A staffed 24 hours a day, 365 days of the year, and can be reached at 401-863-7820.

LAUNDRY
All residence halls have laundry facilities. Laundry machines are except Bear Bins as a form of payment. As an alternative, Brown Student Agencies (BSA) offers several laundry service plans for students, including dry cleaning service to save time and effort. Students who have signed up for the program may pick up laundry bags at the BSA table during the Orientation Resource Fair. For more information on purchasing laundry service, visit the BSA website at brownbsa.com/laundry.

COMPUTING, COMMUNICATION, AND INFORMATION TECHNOLOGY
Computing & Information Services is here to help you with your technology needs during your time at Brown. If you have questions after reading this information, or need help accessing or using a computing resource, contact our IT Service Center at 401-863-9672 or help@brown.edu. For hours and more information, visit brown.edu/it/ServiceCenter.

YOUR BROWN USERNAMES
Before arriving on campus, students activate two accounts, each with its own username and password:
1. A Brown username, used to access most services, including course registration and Service Banner. You already set this up when you applied to Brown. Example username: jweden.
2. A Brown Google account, used to access email and other services provided by Google. You can activate this by following the instructions at brown.edu/it/activateexternal. Example username: jweden banyak0@brown.edu
You can manage passwords for both accounts at myaccount.brown.edu.

COMPUTERS AND EQUIPMENT
If you're choosing a computer to bring to campus, consider that the Brown Bookstore Technology Center provides warranty repairs for Apple, Dell, and Lenovo computers at no cost, and can also complete non-warranty repairs on these and other models for a fee. If you arrive on campus without a computer, you can buy one at the Bookstore. Apple and Windows computers are available at academic pricing, as well as computer peripherals and supplies. For more information, see brown.edu/it/technologycenter. When packing your computer, remember to bring all cables, software, and a copy of your receipt and warranty information.
to-peer file-sharing programs such as Kazaa, Vuze. Computers provide access to a multitude of software available for purchase at the Bookstore Tech Center before purchasing any software. Other software is also available at brown.edu/go/isg. The Brown Bookstore Tech Center is a one-stop shop for all your computing needs. Security recommendations and guides can be found at software.brown.edu. Antivirus and spyware protection is crucial. Brown's recommended solutions are McAfee VirusScan and Microsoft Security Essentials. Other software is also available at the Bookstore Tech Center. If you need to access Brown resources off-campus, such as library resources orayscale software, you can connect with Brown's Virtual Private Network (VPN) software at brown.edu/go/vpnhelp.

ANTI-VIRUS AND SECURITY
Students are strongly encouraged to secure their computers by running a personal firewall and by having anti-virus and spyware protection. If your computer does not already have such software, download and install it as soon as possible. If you connect to the network to protect your computer and Brown's computing environment from viruses, Brown's recommended solutions are Microsoft Security Essentials for PC and Sophos Home for Mac, both of which can be downloaded for free on the Web. Features purchased in the Brown Bookstore with the $2000 Bookstore Credit Line for use during the semester you pick up your room key. It is important to read Brown's computing policy, available at brown.edu/go/computingpolicy, in mind when considering paying for premium desktop products. Rules and regulations for students living on-campus and share a computer with others. If you connect off-campus, please consider using a secure Wi-Fi connection. Anti-virus and spyware protection is crucial. Brown's recommended solutions are McAfee VirusScan and Microsoft Security Essentials for PC and Sophos Home for Mac, both of which can be downloaded for free on the Web.

PUBLIC COMPUTERS
General computing labs with both Windows and Mac computers are located in each of the two main libraries (Science and Rockefeller) and in the CIT building. Additional multimedia labs with specialized software are also available in other locations. Lab consultants are present most hours during the academic year to provide technical assistance. For more information, visit brown.edu/go/computinglabs.

Several public kiosks located across campus allow students and visitors to check their email or browse the web.

PRINTING
You can print to Brown's student printing system, PrintPort, from a computer on campus or from your own computer (setup required). Students receive a $50 printing credit at the beginning of each academic year. For locations, setup instructions, and printing prices, visit brown.edu/go/printing.

ADDITIONAL INFORMATION
If after reading the above or browsing our websites you still have questions about electronic services or campus computing, contact our Help Desk at (401) 863-4572 or help@brown.edu. You can also visit our Help Desk website at visit brown.edu/ITServiceCenter.

MAIL AND PACKAGES

STUDENT MAILBOXES
Brown University Mail Services is located at 63 Brown Street on the first floor of the J. Walter Wilson building on the corner of Waterman and Brown Streets. Students are mailed their mail folder number along with additional mail information in early August.

MAIL ROOM HOURS
Mail Services is closed on Sundays and holidays. Business hours are 8 a.m. – 5:30 p.m. Monday-Friday and 8 a.m. – 5:30 p.m. Saturday.

SENDING MAIL TO Brown University Mail Services will accept U.S. mail, Fedex and DHL. To ensure that students receive all mail and packages, please use the following address format:

Proper Name
Brown University
63 Brown Street, Box [Your Box Number]
 Providence, RI 02912

Mail and packages arriving for students are delivered by the various carriers to the Brown Mail Services facility, received by Mail Services staff, entered in the mail and package tracking system, and staged for delivery. Students will receive an e-mail from Brown Mail Services when mail or a package is available for pickup. When a driver carries mail or packages, students will receive an e-mail with tracking information stating the package has been delivered to Brown (often overnight delivery via UPS Priority Mail). Mail Services requires additional processing time which varies depending on incoming volume. Please keep your contact information in mind when considering paying for premium delivery services such as overnight. For any health emergency, call Brown EMS at (401) 863-3953. For medical advice, call (401) 863-4111.

EMERGENCIES
Brown University emergency services: police, medical, and fire are available 24 hours a day to students and campus visitors.

MONEY MATTERS

BROWN CARD
You will obtain your Brown Card at the same location you pick up your room key. It is important to carry it with you at all times when you are on campus. Your Brown Card contains an identification number, access to University services and buildings (including residence halls), RTTAP UPass and meal plan administration. Additional features include:

The Bear Bucks Account: This account is a University maintained debit account that allows you to make on-campus purchases without cash at the Brown Bookstore, Campus Shop, the College Hill Café, any Dining Service operation and to pay fees at the Rockefeller Library, the Brown Card Office and Health Services. Bear Bucks may also be used to pay for printing, copying, laundry and BrownCard.brown.edu/health.

Opening a Bear Bucks Account: Brown Card holders may open a Bear Bucks account at any time by adding funds using a ValuePort machine, mailing in a deposit or by visiting the Cashier's Office in person.

MONEY MATTERS

FINANCES-AT
Nearly Automated Teller Machines (ATM)

On Campus: Brown Office Building
164 Angell Street
Bank of America
120 Waterman Street
Sovereign Bank
212 Thayer Street
Sovereign Bank
162 North Main Street
Sovereign Bank
231 Thayer Street

DOWN THE ROAD

FAMILY WEEKEND, OCTOBER 21–23, 2016
Family Weekend offers every member of the family a chance to discover what makes Brown University unique. A brochure detailing events for the weekend will be sent to parents in September. The same information is available at brown.edu/familyweekend. Because so many parents attend the weekend, it is advisable to make hotel reservations early.

A full list of area lodgings is available at www.brown.edu/web/visiting.

Welcome to Brown!