

Here is the guidance that was shared within RIDOH (staff and overnight on-call administrators). Certainly this information defines the protocol from the RIDOH perspective. The protocol from the hospital is to call the RIDOH clinical line. I hope this is helpful! Deb

COVID-19 Homeless Response Team RIDOH's Role

RIDOH's specific role in the response is to "order" quarantine housing for an individual experiencing homelessness awaiting COVID-19 testing results. The following is the current protocol (that has been in operation for over a week and has successfully housed / released 5 patients). The protocol is for an individual experiencing homelessness who is being tested for COVID-19 and has been determined by the hospital that the patient is ready for discharge.

If the call is during the day, the protocol is:

The hospital calls RIDOH's clinical line at 401-222-2577. An intake form is completed and given to Deb Garneau (Deborah.garneau@health.ri.gov) for follow up.

If the call is after-hours and the patient is ready for discharge, the protocol is:

The hospital calls RIDOH's clinical line at 401-222-2577 (after hours: 401-276-8046). The on-call administrator should complete the form and inform the hospital that the RIDOH Infectious Disease nurse will follow up at their next shift (if overnight, this is 8:30am the following day, even on weekends). The on-call administrator should flag the patient for RIDOH Infectious Disease nurse follow up AND contact Deb Garneau (Deborah.garneau@health.ri.gov) who can arrange for transportation and placement.

If the call is after-hours and the hospital is requiring **immediate** discharge (this is unlikely), the protocol is:

The hospital calls RIDOH's clinical line at 401-222-2577 (after hours: 401-276-8046). The on-call administrator should complete the form, flag the patient for RIDOH Infectious Disease nurse follow up, contact Deb Garneau (Deborah.garneau@health.ri.gov), and send an email to RIEMA ESF 08, SEOC (EMA) XXXXX to arrange for transportation and placement.