

## LIFESPAN:

COVID-19 Bulletin: March 23, 2020

**All information in these bulletins is also posted on the Lifespan intranet here: <https://intranet.lifespan.org/ncov> . You must be logged in to your Lifespan account and have access to the intranet to follow the links below. If you are a community provider, or cannot log in to your Lifespan account to access the intranet, you can find most of the resources referenced in this bulletin on our public internet site, at: <https://www.lifespan.org/centers-services/infectious-diseases/novel-coronavirus-information/providers>**

IF YOU HAVE INFORMATION, RESOURCES OR UPDATED DOCUMENTS YOU WANT INCLUDED IN THIS BULLETIN AND/OR POSTED TO THE COVID-19 INTRANET SITE, PLEASE SEND TO: Lesley Riva, [lryva@lifespan.org](mailto:lryva@lifespan.org)

- As the stress mounts, it's essential that care providers care for their own mental health. If you are in need of support, **call 606-0606**, from 8 a.m. to 4:30 p.m., Monday to Friday. Experts from the Department of Adult Psychiatry have volunteered their time to support their Lifespan colleagues. [Read more](#)
- On Friday, new guidelines were released for staff masking and mask reuse at Lifespan hospitals. [Please read the memo with guidelines here.](#)
- This information is also posted in a [new masking subsection of the COVID-19 site](#), where you will also find: [instructions for storing N95 respirators](#), masks and more, and [guidelines on reducing makeup use and managing facial hair](#) to preserve masks.
- The RI Department of Health has released a provider advisory which limits who can prescribe off-label therapies for COVID-19, as well as what must be included on the order in order for it to be filled at the pharmacy. [Read more](#)
- Remember: concerned members of the community are stepping up to offer donations of needed supplies, such as masks and goggles, as well as monetary donations. If you have been approached about a donation, or want to share this information, the procedures for reviewing offers of supplies and collecting them is [posted on Lifespan.org](#).

New resources and documents have been posted to the COVID-19 intranet site, including:

- A new comprehensive summary of [Maximum Isolation Precautions for COVID-19](#)
- Posted Friday, a detailed [how-to-enroll guide for Bright Horizons back-up care](#). Managers and supervisors, please note: you can download and print this guide for frontline employees who may not have easy intranet access.

In addition:

- Your daily pick-me-up:
  
- If you are a Lifespan or community provider with a COVID-19 related question, call the Lifespan 24-hour hotline and staff can help find you the answer.  
**COVID-19 hotline: 401-606-2245**
  
- If you are a staff member with an urgent operational question in need of leadership decision-making, call the **Incident Command Center 24-hour hotline: 444-9041.**

[Quick link to Outpatient Algorithm](#)

[Quick link to Pediatric Algorithm](#)

[Quick link to House-Wide Adult \(formerly ED\) Algorithm](#)

[See live map of affected areas](#)

Live form for staff to submit questions: <https://intranet.lifespan.org/coronavirus-question>